Starting the School Year with iMATCH: Frequently Asked Questions
Updated: July 2022

Q1: I can't remember my password. What should I do?
A1: Email DOE.SchoolLunch@state.sd.us

Q2: I'm new and will be using iMATCH. Where do I start?
A2: Go to the CANS-SNP page and fill out the iMATCH USER ID Request Form.

Q3: Where is my list of matched students to start the school year?
A3: Go to iMATCH
- Student Eligibility→ Administration→ DC Matching→ Matched tab (remember to check 'active' and 'inactive,' uncheck the Exclude boxes, and click Apply)

Q4: Is there a user manual for iMATCH?
A4: Yes: iMATCH Agency User Manual.

Please note:
- Also review the 'high-probability' in the Potential Matches tab. See the iMATCH Agency User Manual for details.
- Students who spent the previous school year in a different school district may be displayed as a Transfer Student once your school year begins.

More information:

South Dakota Child and Adult Nutrition Services
605-773-3413 or DOE.SchoolLunch@state.sd.us

PrimeroEdge Customer Support
866-442-6030 or support@primeroedge.com