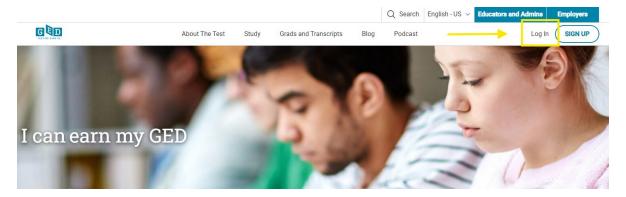
# Ordering Duplicate GED® Transcripts & Diplomas

(Instructions for those who earned their credential AFTER 2014)

## STEP 1: LOG IN TO YOUR GED.COM ACCOUNT

Log in to your account through <a href="https://www.ged.com/">https://www.ged.com/</a>.

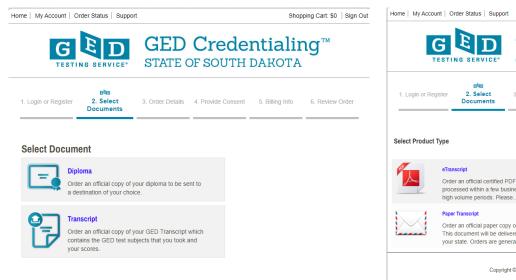


- After logging in, click on the MY SCORES tab at the top of the screen.
- Once you've passed all your GED® Exams, you will see a message reminding you to check your email for your initial transcript and instructions for receiving your official certificate.
- Click on the ORDER DUPLICATES button to order a duplicate transcript or diploma/certificate.



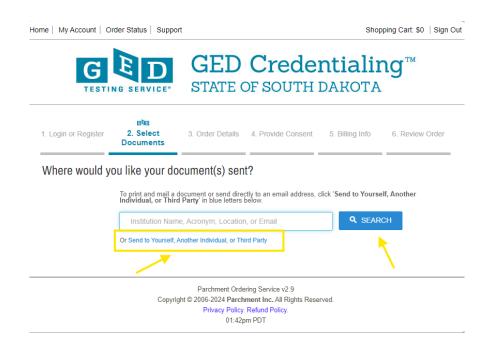
## **STEP 2: ORDERING YOUR OFFICIAL DOCUMENTS**

- You will be redirected to GED Testing Services<sub>®</sub> 3<sup>rd</sup> party vendor Parchment, Inc.<sub>®</sub> to place your order.
- Select the document you are needing to order a DIPLOMA or a TRANSCRIPT.



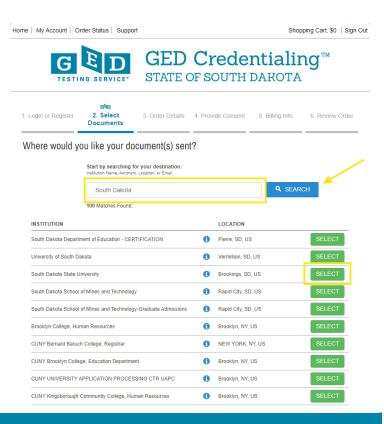


- You will be asked to indicate where you want your official document sent.
- Click the BLUE TEXT to have the document sent directly to you, to another individual, or to a third party,



If you would like to have your transcripts sent directly to a school, college, or university, use the search feature to locate the

institution.



## STEP 3: ENTER YOUR ORDER DETAILS

If you chose to order an official DIGITAL transcript or certificate, you will be asked to indicate the RECIPIENT NAME and the EMAIL ADDRESS the digital document will be sent to.

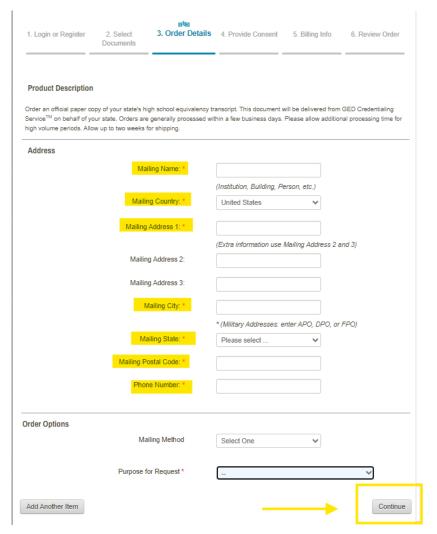
#### \*\*IMPORTANT REMINDER\*\*

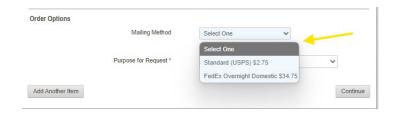
Please double check that you've entered the information correctly to ensure properly delivery.

1. Login or Register	2. Select Documents	3. Order Details	Provide Consent	5. Billing Info	6. Review Order
Product Description	ı				
Order an official certifi allow additional proce			lers are generally proce	ssed within a few bu	isiness days. Please
Please confirm with the recipients that they will be able to receive an electronic copy of your transcript. Also, to avoid potential problems with spam filters, please tell recipients to allow emails from parchment.com.					
This is the fastest, most secure, and environmentally friendly method to request your transcript.					
Order Options					
	De	livery Mode	Electronic		
	Recip	pient Name*			
			* Required		
Email Address*  Enter the recipient's email address for delivery					
					нгу
Purpose for Request *			-		~

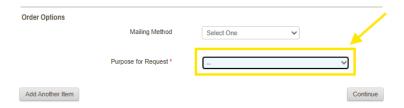
Note: Email Providers use filtering systems to reduce spam. Sometimes, they accidentally filter the email that you want them to receive. To make sure that your document emails are not filtered into "junk" or "bulk" folders, please verify that the recipient can receive email from Parchment (parchment.com).

- If you chose to receive an official PAPER transcript or certificate, you will be asked to provide shipping information.
- information before you proceed. The main reason paper documents cannot be delivered is because the mailing address indicated on the order details is not a valid address.
- You will be asked to indicate your preferred mailing method. There is a minimum shipping charge of \$2.75 for all **PAPER** document requests.





 Indicate the purpose of your request, using the options provided in the dropdown menu.

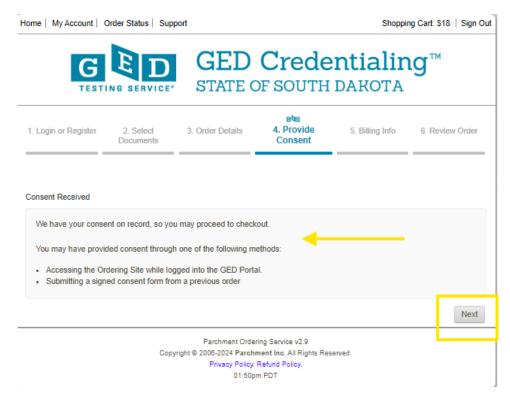


Click CONTINUE once you've entered all required information.



#### STEP 4: PROVIDING CONSENT AND SUBMITTING ORDER

■ By logging in through your GED.com account, you consent to Parchment Inc.® accessing your educational record through GED Testing Services® and sending a duplicate transcript or diploma/certificate to you or to the 3<sup>rd</sup> party, school, or institution you indicated in the order details. Click NEXT.



- Provide your BILLING INFORMATION, then continue to REVIEW YOUR ORDER.
- Once you've confirmed all information is accurate, SUBMIT your order.



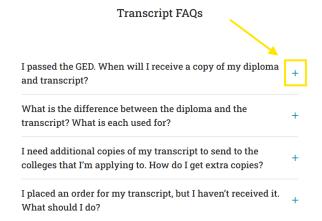
 DIGITAL requests can take 48-72 hours to process. PAPER requests can take up to 2 weeks for processing and delivery.

#### **NEED ADDITIONAL HELP?**

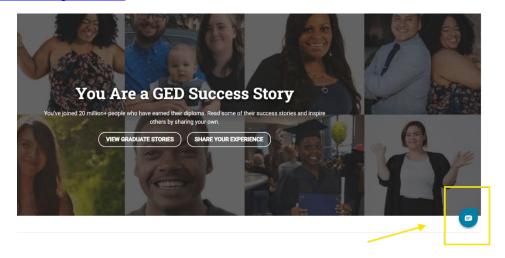
■ If you are having issues ordering a transcript, please contact GEDTS<sub>®</sub> Support.

1-877-EXAM-GED 1(877) 392-6433 Monday-Friday 7:00 am – 7:00 pm Central Standard Time (CT)

 You can also go to GED's website and access the Transcript FAQs at the bottom of the "Life after GED' page - https://www.ged.com/life\_after\_ged/



 You can also LIVE chat with GEDTS<sub>®</sub> Support by clicking on the blue chat icon located in the bottom RIGHT CORNER of every page on GED's website <a href="https://www.ged.com/">https://www.ged.com/</a>.



The South Dakota Department of Education **DOES NOT** keep any official records. All official record requests **MUST** be submitted through GED Testing Services<sub>®</sub>. If you need assistance accessing your GED.com account, please contact <u>GED@state.sd.us</u>.