# Ordering Duplicate **G E D** Transcripts & Diplomas

(Instructions for those who earned their credential BEFORE 2014)

## STEP 1: GO TO GED.COM

• Go to <a href="https://www.ged.com/">https://www.ged.com/</a> and click on GRADS AND TRANSCRIPTS.



Choose GED GRADS, then select SOUTH DAKOTA from the drop-down list.





- Choose the option **BEFORE 2014**
- You will now be redirected to GED Testing Services<sup>®</sup> 3<sup>rd</sup> party vendor, Parchment Services, to fulfil your transcript and/or diploma request.



- If you earned your GED<sup>®</sup> Credential AFTER 2014, you should request duplicate transcripts or diplomas/certificates through your GED.com account. Please follow the instructions for <u>Ordering Transcripts AFTER 2014</u> if you need assistance.
- If you are unsure of when you earned your GED<sub>®</sub> Credential, AND you earned it in South Dakota, you can email <u>GED@state.sd.us</u> for verification of this information.

### **STEP 2: CREATING AN ACCOUNT WITH PARCHMENT**

- If you have never requested a copy of your official transcript or diploma before, you
  must first CREATE AN ACCOUNT with Parchment Services, Inc.
- Enter in all the required information to create your account.

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ննա 1. Login or Register	2. Select Documents	3. Order Details	4. Provide Consent	5. Billing Info	6. Review Order
New User To request a transcript and <b>Password</b> to the I	you must login or regi eft and click <b>Sign In</b> .	ster by creating a new	account. If you have airea	ady registered, pleas	e enter your <b>Email</b>
If this is your first time account is created you	using the online order will be able to reques	system, please click C t transcripts online and	reate Account and enter track the status of your o	the required informa rders.	tion. Once your
Returning Users					
In order to continue,	please login to your a	account.			
Email Address:					
Password:					
Forgot your password	1?				Sign In

• You must enter information for each field that includes the RED \* symbol.

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Address Details	
First Name:	
Middle Name:	
Last Name:	
Street Address:	
Address Line 2:	
City: * (Military Addresses: enter APO, DPO, or FPO)	
State/Province: Please select	
Post/Zip Code:	
Country: United States •	
Telephone: (eg. 555-555-5555)	

- Enter the AUTHENTICATION DETAILS required for Parchment Services to verify your GED® record. You only need to complete the information that is deemed "REQUIRED" with the RED \* symbol.
- If you are unsure of the year in which you received your credential, please email <u>GED@state.sd.us</u> for assistance in verifying this information. If you do not indicate the **CORRECT** information in the authentication details, Parchment Services may not be able to validate your request.

Authentication Details	
Date of Birth:	v) v), v · •
Year Passed GED:	v ·
Name While Testing: Title:	
First Name:	
Middle Name:	
Last Name:	
Suffix:	✓
Last 4 SSN:	* (eg. 1234)
Test ID:	
City Tested In:	What city did you take the exam in?
Login Details	
Email Address:	
Confirm Email:	
	·
Password:	For security, your password must be at least <b>10</b> characters in length and contain all of the following:
Confirm Password:	<ul> <li>An uppercase letter (A-Z)</li> <li>A lowercase letter (a-z)</li> <li>A number (0-9)</li> </ul>
	A punctuation character

#### **STEP 3: ORDERING DOCUMENTS**

- Once you have created an account, you can proceed with ordering your official documents.
- Select the document you are needing to order a **DIPLOMA** or a **TRANSCRIPT**.



- You will be asked to indicate where you want your official document sent.
- Click the **BLUE TEXT** to have the document sent directly to you, to another individual, or to a third party,

me   My Account   O	rder Status   Suppo	rt		Shopping Cart: \$0   Sign C		
G		GED STATE O	Crede	ntialii Darota	ng™	
1. Login or Register	্ৰথত 2. Select Documents	3. Order Details	4. Provide Consent	5. Billing Info	6. Review Order	
Where would y	OU like your do	cument(s) sen	t? ctly to an email address, c below.	lick 'Send to Yourse	elf, Another	
	Or Send to Yourself, J	e, Acronym, Locatior Another Individual, or Th	n, or Email			
	Copyrig	Parchment Orde ght © 2006-2024 Parch Privacy Policy. 01:42p	ring Service v2.9 ment Inc. All Rights Reser Refund Policy. om PDT	rved.	•	

Home | My Account | Order Status | Support

Shopping Cart: \$0 | Sign Out

 If you would like to have your transcripts sent directly to a school, college, or university, use the search feature to locate the institution.

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1. Login or Register	ଅଷିଲ 2. Select Documents	3. Order Details	4. Prov	ide Consent	5. Billing Info	6. Review Order
Where would yo	u like your do	cument(s) sent	t?			
	Start by searching fo	or your destination: , Location, or Email				
	South Dakota				<b>Q</b> SEAR	СН
INSTITUTION				LOCATION		
South Dakota Departm	ent of Education - CER	TIFICATION	0	Pierre, SD, US	3	SELECT
University of South Dal	kota		6	Vermillion, SD	, US	SELECT
South Dakota State Un	iversity		0	Brookings, SD	, US	SELECT
South Dakota School o	f Mines and Technology		0	Rapid City, SD	, US	SELECT
South Dakota School of Mines and Technology-Graduate Admissions			6	Rapid City, SD	, US	SELECT
Brooklyn College, Human Resources			6	Brooklyn, NY,	us	SELECT
CUNY Bernard Baruch College, Registrar			6	NEW YORK, N	IY, US	SELECT
CUNY Brooklyn College, Education Department			0	Brooklyn, NY,	US	SELECT
CUNY UNIVERSITY APPLICATION PROCESSING CTR UAPC			0	Brooklyn, NY,	US	SELECT
CUNY Kingsborough Community College, Human Resources				Brooklyn, NY,	US	SELECT

### **STEP 4: ENTER YOUR ORDER DETAILS**

 If you chose to order an official DIGITAL transcript or certificate, you will be asked to indicate the RECIPIENT NAME and the EMAIL ADDRESS the digital document will be sent to.

1. Login or Register	2. Select Documents	3. Order Details	4. Provide Consent	5. Billing Info	6. Review Orde
Product Description					
Order an official certifi allow additional proce	ied PDF of your GE ssing time for high	D <sup>®</sup> test transcript. Ord volume periods.	ers are generally proce	ssed within a few bu	usiness days. Pleas
Please confirm with th problems with spam fi	e recipients that the Iters, please tell rec	ey will be able to recei ipients to allow emails	ve an electronic copy of from parchment.com.	your transcript. Als	o, to avoid potential
This is the fastest, most	secure, and environ	mentally friendly metho	d to request your transcr	ipt.	
Order Options					
	De	elivery Mode	Electronic		
	Recip	pient Name*			
			* Required		
	Em	ail Address*			
			Enter the recipient's em	ail address for delive	ery
	Purpose fo	or Request *	[		~

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Note: Email Providers use filtering systems to reduce spam. Sometimes, they accidentally filter the email that you want them to receive. To make sure that your document emails are not filtered into "junk" or "bulk" folders, please verify that the recipient can receive email from Parchment (parchment.com).

#### **\*\*IMPORTANT REMINDER\*\***

Please double check that you've entered the information in correctly to ensure properly delivery.

- If you chose to receive an official PAPER transcript or certificate, you will be asked to provide shipping information.
- DOUBLE CHECK your information before you proceed. The main reason paper documents cannot be delivered is because the mailing address indicated on the order details is not a valid address.
- You will be asked to indicate your preferred mailing method. There is a minimum shipping charge of \$2.75 for all **PAPER** document requests.

	Documents				
Product Description					
Order an official paper copy Service <sup>TM</sup> on behalf of your high volume periods. Allow u	of your state's high schoo state. Orders are generally up to two weeks for shippir	l equivalency tra y processed wit ng.	anscript. This document w hin a few business days.	vill be delivered from Please allow additio	GED Credentialin nal processing time
Address					
	Mailing Nan	ne: *			
			(Institution, Building, P	erson, etc.)	
	Mailing Count	ry: *	United States	~	
	Mailing Address	1: *			
			(Extra information use	Mailing Address 2 a	and 3)
	Mailing Addres	is 2:			
	Mailing Addres	is 3:			
	Mailing Ci	ty: *			
			* (Military Addresses: e	enter APO, DPO, or	FPO)
	Mailing Sta	te: *	Please select	~	
	Mailing Postal Coo	le: *			
	Phone Numb	er: *			
Order Options					
	Mailing Met	hod	Select One	~	
	Purpose for Reque	est *			~



Indicate the purpose of your request, using the options provided in the dropdown menu.



- Click **CONTINUE** once you've entered all of the required information.
- Apply for undergraduate admission Transfer to another undergraduate institution Apply for graduate admission Transfer to another graduate institution Employment Licensing/certification Scholarship/fellowship Graduate admissions testing (ex: MCAT, LSAT) Study abroad or summer school Internship Military Personal use Transfer to another high school Other I prefer not to answer

#### **STEP 5: PROVIDING CONSENT AND SUBMITTING ORDER**

 By logging in through your GED.com account, you consent to Parchment Inc. accessing your educational record through GED Testing Services<sub>®</sub> and sending a duplicate transcript or diploma/certificate to you or to the 3<sup>rd</sup> party, school, or institution you indicated in the order details. Click **NEXT.**

Home   My Account   (	Order Status   Supp	port	Shopping Cart: S18   Sign Ou			
G		GED STATE C	Crede OF SOUTH	ntialir DAROTA	Ŋ™	
1. Login or Register	2. Select Documents	3. Order Details	⊌te 4. Provide Consent	5. Billing Info	6. Review Order	
Consent Received We have your conse You may have provid Accessing the Or Submitting a sign	ent on record, so you ded consent through dering Site while log ed consent form fror	i may proceed to check one of the following m ged into the GED Porta m a previous order	out. ethods: al.			
					Next	
	Сору	Parchment Order right © 2008-2024 Parchr Privacy Policy. 01:50pi	ing Service v2.9 nent Inc. All Rights Res Refund Policy. m PDT	erved.		

- Provide your BILLING INFORMATION, then continue to REVIEW YOUR ORDER.
- Once you've confirmed all information is accurate, **SUBMIT** your order.



 DIGITAL requests can take 48-72 hours to process. PAPER requests can take up to 2 weeks for processing and delivery.

### **NEED ADDITIONAL HELP?**

■ If you are having issues ordering a transcript, please contact GEDTS<sub>®</sub> Support.

1-877-EXAM-GED 1(877) 392-6433

Monday-Friday 7:00 am – 7:00 pm Central Standard Time (CT)

 You can also go to GED's website and access the Transcript FAQs at the bottom of the "Life after GED' page - <u>https://www.ged.com/life\_after\_ged/</u>

Transcript FAQs	
I passed the GED. When will I receive a copy of my diploma and transcript?	+
What is the difference between the diploma and the transcript? What is each used for?	+
I need additional copies of my transcript to send to the colleges that I'm applying to. How do I get extra copies?	+
I placed an order for my transcript, but I haven't received it. What should I do?	+

 You can also LIVE chat with GEDTS<sub>®</sub> Support by clicking on the blue chat icon located in the bottom RIGHT CORNER of every page on GED's website <u>https://www.ged.com/</u>.



The South Dakota Department of Education **DOES NOT** keep any official records. All official record requests **MUST** be submitted through GED Testing Services<sub>®</sub>. If you need assistance accessing your GED.com account, please contact <u>GED@state.sd.us</u>.