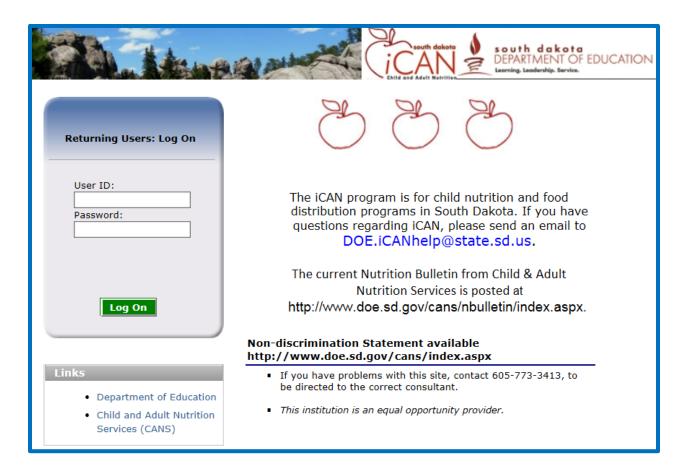
# School Nutrition Programs iCAN Application Manual



National School Lunch, School Breakfast, and Special Milk Programs Child and Adult Nutrition Services, SD Dept. of Education

Website: <a href="https://ican.sd.gov/ican/splash.aspx">https://ican.sd.gov/ican/splash.aspx</a>

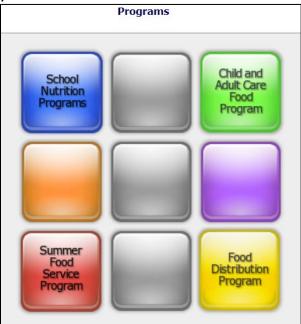
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# Chapter 1 – Logging into the iCAN System

- 1) In the Log On Box, enter your User ID.
- 2) Enter your Password.
- 3) Click Log On.



4) Once you successfully log on, the iCAN Programs page is displayed. Click on the specific tile you wish to access. In this instance the *School Nutrition Programs*.



Tip: actual access to specific program tiles is based on the user's security rights. You may not see all the tiles displayed. If you have access to only one program you will not see this screen.

## **SESSION CONFLICT ERROR**

Occasionally you may encounter a Session Conflict Error when logging into iCAN.

- 1) Click the Activate button.
  - a) In most instances this will take you directly to the iCAN Log On
  - b) If clicking *Activate* does not work, close all open browsers (*after saving your work!*) and try to log on again
  - c) If the problem persists, please send an email to <a href="DOE.iCANHelp@state.sd.us">DOE.iCANHelp@state.sd.us</a> or call 605-773-3413



# **Chapter 2 – Navigating the iCAN System**

Once you have logged in the top portion of the iCAN page contains key elements that provide basic information about your location within the system.

- 1) The **Program Name** will identify which Program you are in.
- 2) The dark blue line contains the **Menu** items; selecting a menu item will take you to that page.
- 3) The light blue line is the **Breadcrumb Trail**; this identifies your location within the iCAN system. Selecting a specific portion of the trail will take you back to that particular screen.
- 4) Your School or Agency information will be shown in the Information Box.
- 5) Year will allow you to select prior Program years to view.
- 6) **Help** will take you to the online help screen where you can search for a specific question or obtain instructions on navigating the iCAN system.
- 7) Make sure you **Log Out** to exit the iCAN system.



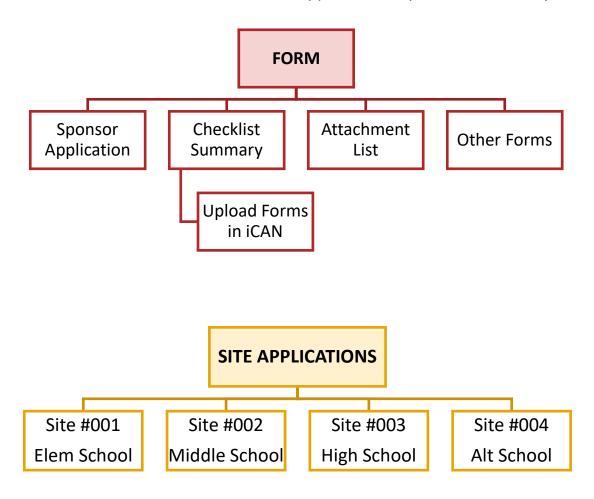
**TIP: DO NOT** use your browser arrows to navigate within iCAN.

## AN OVERVIEW OF THE APPLICATION PROCESS

The Application Packet consists of two main sections.

**FORM**: This contains the Sponsor Application, a Checklist Summary and an Attachment List. The list of forms will vary depending on your particular School/Agency.

**SITE APPLICATIONS**: There will be an individual application required for each of your sites.



Tip: Sequence is important!

- a) Start with your Sponsor Application.
- b) Complete the Site Applications next.
- c) Complete the Checklist summary and upload documents.
- d) Complete any other required sections.

# **Chapter 3 – Application Packet**

## **Completing a Sponsor Application**

- 1) Select Applications in the Menu line.
- 2) Select Application Packet.



3) Your School or Agency name should already be listed. Select the appropriate School Year.



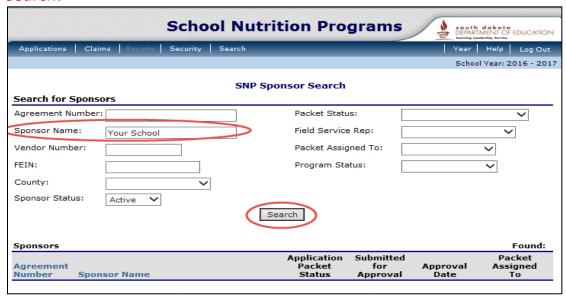
4) If you see this screen choose Add. This will take you to the Sponsor Application.



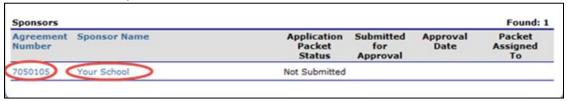
- 5) If you see the following screen (6), select *Enroll* to begin a renewal application. If you do not wish to complete an application at this time, select *Cancel*.
- 6) If you selected *Enroll*, click *OK* to Continue.



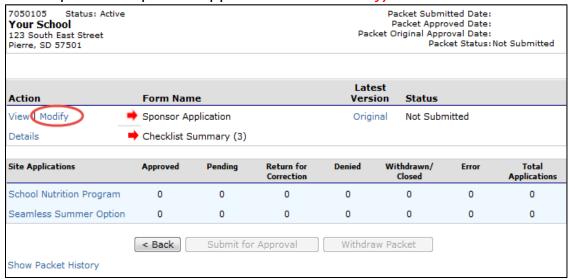
TIP: if you work with multiple Sponsor Agencies (such as a Food Service Management company), you must first search for the Sponsor. Fill in the Sponsor's name and select Search.



The Sponsor name will appear at the bottom of the screen. Select either the *Agreement Number* or the *Sponsor Name*.



7) To complete the Sponsor Application select *Modify*.

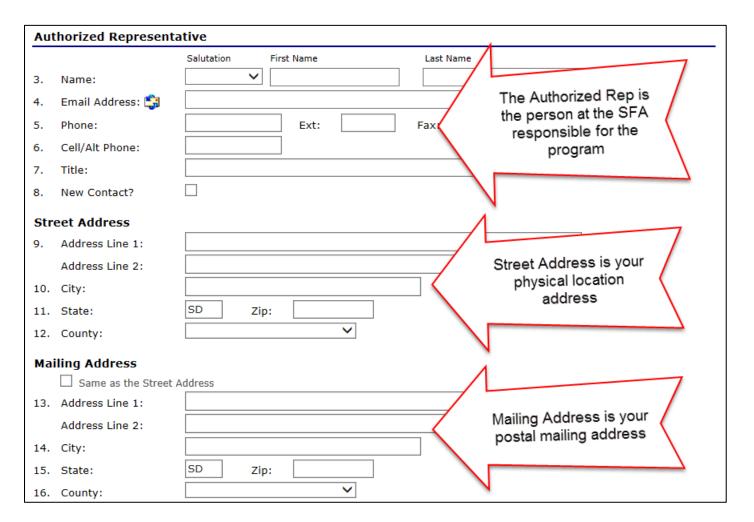


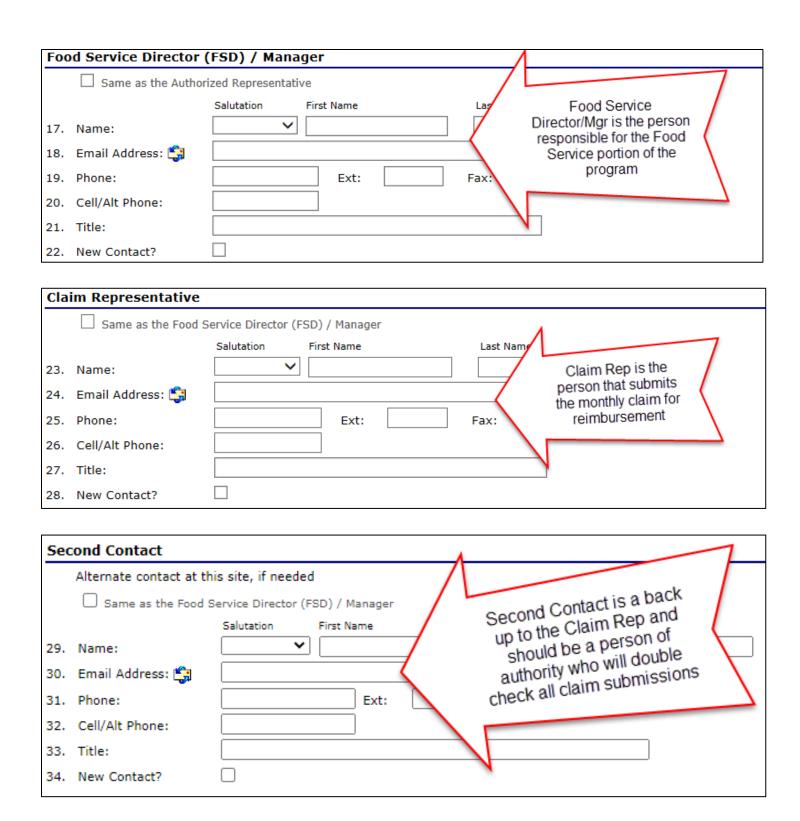
- 8) Complete all open boxes of the application.
  - a. Renewing agencies will have some prior year information roll forward; review and update as necessary.
  - b. Question #2, Operational Dates will automatically default to July 1 to June 30.



TIP: update with your actual dates of operation; this is your school year start and end dates.

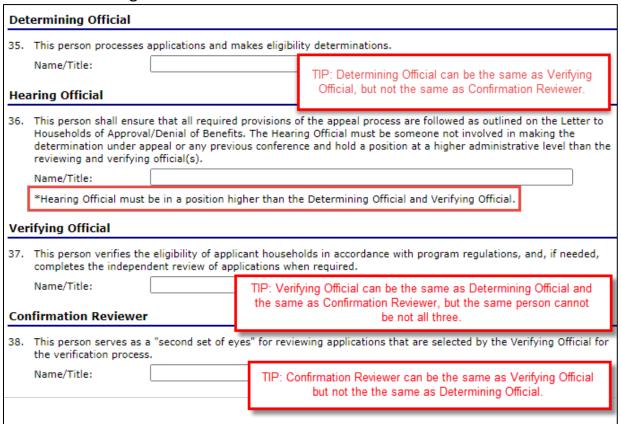
TIP: the salutation drop-down box (Mr., Mrs., etc.) is a required field.





TIP: correct email addresses for the Authorized Representative, Claim Representative and Food Service Director are very important. These addresses are used by the CANS office for email lists and standard communications with your school/agency.

- c) Complete all open boxes.
  - 35. Determining Official is the person that establishes eligibility (when applicable), completes Direct Certification (when applicable), and/or the person that files your claims for reimbursement.
  - *36.* The Hearing Official is the person that handles grievances.
  - *37.* The Verifying Official is the person that completes the 742 Verification Report.
  - 38. Confirmation Reviewer reviews all applications chosen for verification prior to verification being conducted.

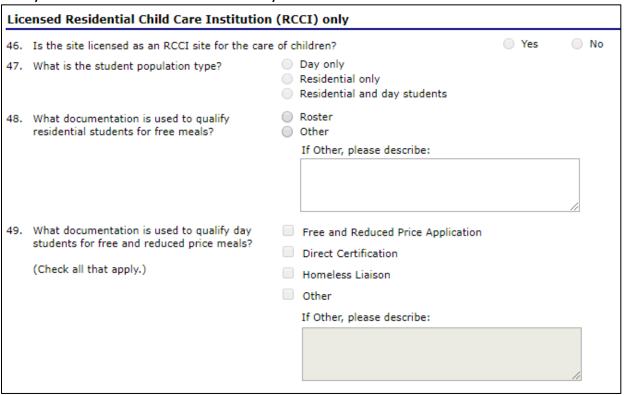


TIP: for RCCIs, CEP and Provision schools only: Verification is not required but Questions 35-38 must be answered.

Mea	al Count and Collection Procedures		
	Have your meal count procedures and/or your billing and payme at any of your sites been revised?  Defaults to Your procedure change.	Yes  ES, change in the ses have a	○ No
	Note: The renewal of NSLP will renew your FND Commodity Agreem It. Thereno. of food donated by USDA.	ged not	butions
40.	Do you wish to accept distributions of USDA donated food?	O No	$\rightarrow$
Elig	gibility Information		
41.	Does your organization use the Current State prototype household application?	Yes	○ No
42.	Does your organization use a software system to read information from scanned applications?	O Yes	○ No
	If yes, what is the name of your scanned application system?		
43.	Does your organization use online application	O Yes	○ No
	If yes, what is the name of your online application system?  Are you using an electronic system for process.  Answer YES if you lid ions?  If Yes, what is the name of your electronic		
44.	Are you using an electronic system for process  Are you using an electronic system for process  If Yes, what is the name of your electronic	O Yes	O No
	If Yes, what is the name of your electronic system?		
45.	Will any of your sites be participating in the Community Eligibility Pro Yes (CEP) for the National School Lunch Program?	○ No	

TIP: Answer Yes to Question #45 if any of your sites will be operating a Community Eligibility Provision (CEP). This will trigger the CEP Schedule to your Application Packet.

- d) If your school/agency contains any RCCI sites, complete questions 46-49.
  - If your school/agency does not have any RCCI sites this area will be grayed out and you will not be able to enter any information.



- e) If your school/agency contracts with a Food Service Management Company (FSMC), complete questions 50-54.
  - If your school/agency does not contract with an FSMC, select No.



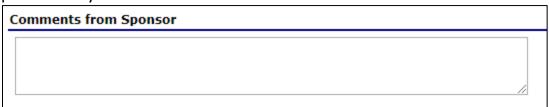
- f) Vended Meals: Complete this section if you have a contract to purchase or sell food in your food service program.
  - 55. Do you purchase meals through a **Vended Meal Contract** with another school/agency that also operates School Nutrition Programs?
    - If Yes, list the SFA name.
  - 56. Do you purchase meals through a **Vended Meal Contract** with a company that does not operate School Nutrition Programs? For example, a grocery store or college.
    - If Yes, list the vendor's name.
  - *57.* Do you sell or provide reimbursable meals to another school/agency that operates School Nutrition programs and **your SFA claims the meals** for reimbursement?
  - 58. Do you provide reimbursable meals to another school/agency that operates School Nutrition Programs and your SFA **does not claim the meals** for reimbursement?
    - If Yes, list the SFA name.
  - 59. Do you have any other contracts not listed in 55-58 that run through your food service department? For example, a senior meal program.
    - List each contract.

Ver	Vended Meals				
55.	Does your organization purchase meals from a School Food Authority (SFA)?	O Yes	No		
	If Yes, please list the School Food Authority (SFA) name(s):				
	Do you have a contract?	O Yes	O No		
56.	Does your organization purchase meals/snacks from a vendor other than a School Food Authority (SFA)?	O Yes	<ul><li>No</li></ul>		
	List the vendor name(s):				
	Do you have a contract?	O Yes	O No		
57.	Does your organization claim reimbursement for meals provided to a School Food Authority (SFA)?	O Yes	No		
	Do you have a contract?	O Yes	O No		
58.	Does your organization vend meals to a School Food Authority (SFA)?	O Yes	No		
	If Yes, please list the School Food Authority (SFA) name(s):	//			
59.	Does your organization have any other contracts related to food service?	O Yes	○ No		
	If Yes, please describe additional contracts.	h			

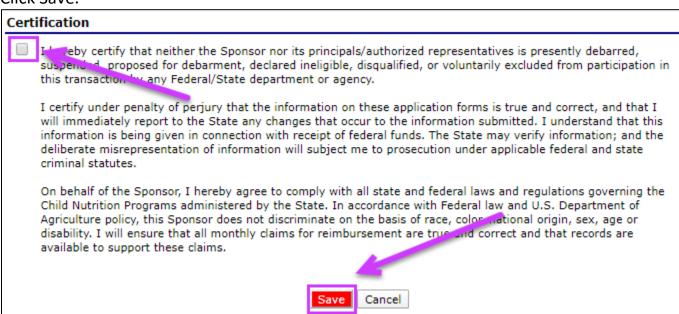
- 8) Specially Needy Lunch this section automatically populates using the second prior school year claimed lunch counts for your school/agency.
  - Yes = your school/agency served 60% or more of the lunches during the second preceding school year at free or reduced-price rate.
  - No = your school agency did not serve 60% or more of the lunches during the second preceding school year at free or reduced-price rate.



9) **Comments from Sponsor** – is there any additional information you wish to provide? If so, please add your notes and comments in this box.

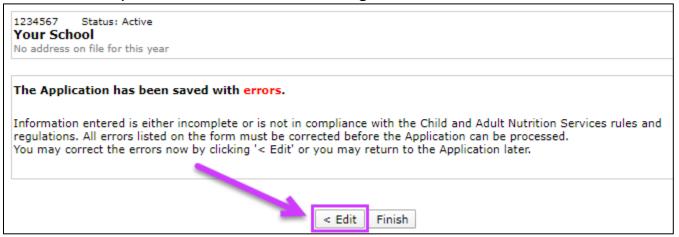


- 10) Make sure to check the certification box, or you will receive an error.
- 11) Click Save.



## **Errors and Warnings**

Once saved, you may see the application contains errors. You will need to edit your application before you can submit. Click the *Edit* button to see what your errors are and to make corrections. Or you can click *Finish* to save and go back to edit later.



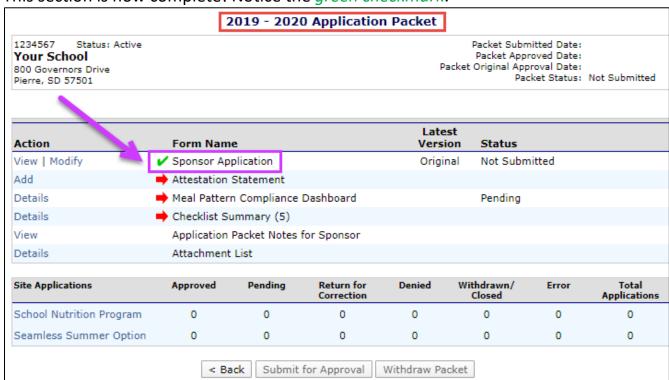
## Examples of errors:

2019 - 2020 SNP Sponsor Application				
1234567 Status: Active Your School No address on file for this year				
Code	Error Description			
1104	Authorized Representative contact must be completed. Extension (Ext) and Fax may be blank.			
1100	Street Address must be completed. Address Line 2 may be blank.			
1101	Mailing Address must be completed. Address Line 2 may be blank.			
1102	Food Service Director / Manager contact must be completed. Extension (Ext) and Fax may be blank.			
1105	Claim Representative contact must be completed. Extension (Ext) and Fax may be blank.			
1109	Hearing Official Name/Title must be entered.			
1108	Determining Official Name/Title must be entered.			
1110	Verifying Official Name/Title must be entered.			
1192	Confirmation Reviewer Name/Title must be entered.			
1311	The question 'Do you wish to accept distributions of USDA donated food' must be answered.			
1302	The question 'Does your organization use the Current State prototype household application' must be answered.			

- 1. Make corrections and click *Save* when finished.
- 2. If you receive the following message, your application has been saved without errors. Click *Finish*.



- 3. You will be taken back to the Application Packet screen.
- 4. This section is now complete! Notice the *green checkmark*.



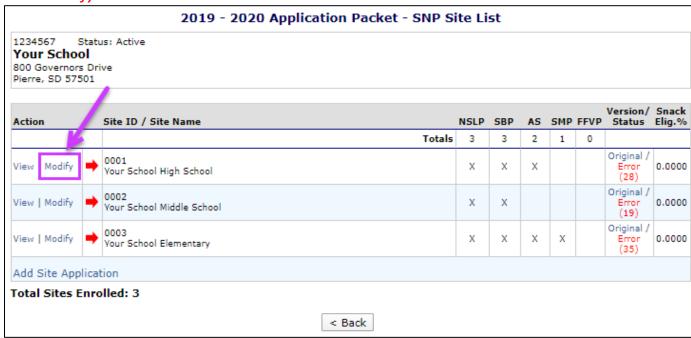
Tip: If you have a red arrow instead of a green checkmark that means there is an error. The error indicates the section is not complete and your Application Packet cannot be submitted for approval until all errors are corrected.

## **Completing Site Applications**

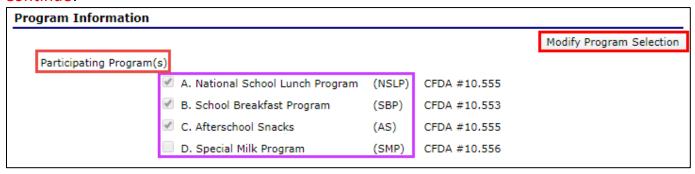
1) To complete the Site Applications, click on the blue School Nutrition Program link.

2019 - 2020 Application Packet							
1234567 Status: Active Your School 800 Governors Drive Pierre, SD 57501				Packet Submitted Date: Packet Approved Date: Packet Original Approval Date: Packet Status: Not Submitted			
Action	Form Nam	e		Late: Versi			
View   Modify	🗸 Sponsor Ap	plication		Origin	nal Not Subm	itted	
Add	Attestation	Statement					
Details	\mapsto Meal Patter	n Compliance	Dashboard	Pending			
Details	中 Checklist Sı	ummary (5)					
View	Application	Packet Notes	for Sponsor				
Details	Attachment	List					
Site Applications	Approv	Pending	Return for Correction	Denied	Withdrawn/ Closed	Error	Total Applications
School Nutrition Program	0	0	0	0	0	0	0
Seamless Summer Option	0	0	0	0	0	0	0
	< Ba	ack Submit	for Approval	Withdraw Pa	cket		

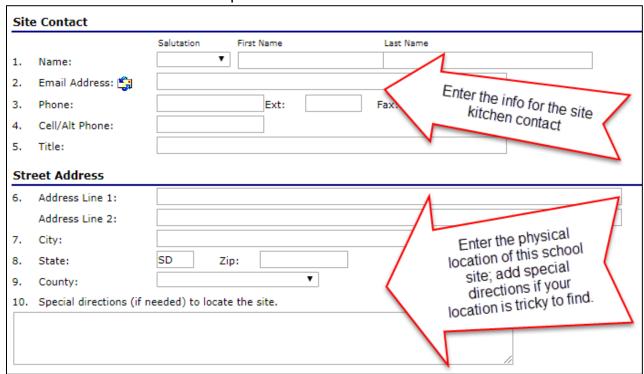
## 2) Click Modify.



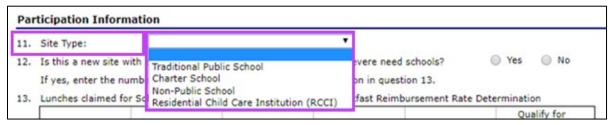
- Renewing School/Agency Sites: much of the prior year program information will roll forward into the site application; please review and make changes/additions as needed.
   Complete any unanswered questions
- **New School/Agency Sites**: your new site will be blank. Please complete all unanswered questions.
- 3) **Modify Program Selection**: to add or drop programs at a site, select *Modify Program Selection* and then make your selection under *Participating Program(s)*, then click *Save* and *Continue*.



- 4) Complete all boxes in the site application.
  - a) Enter the information for the person we should contact at this site.

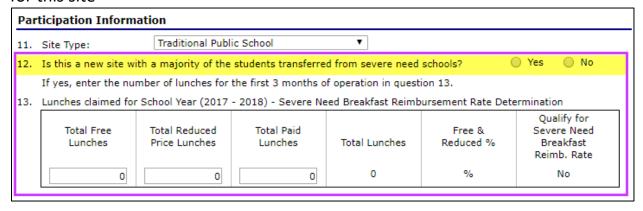


- b) Choose the Site Type.
  - Traditional Public School: select if this site is a Public School
  - Charter School: there are no Charter Schools in SD
  - Non-Public School: select if this site is not a Public School or an RCCI.
  - Residential Child Care Institution (RCCI): select if this site is a licensed RCCI or a State-run Residential Child Care Institution

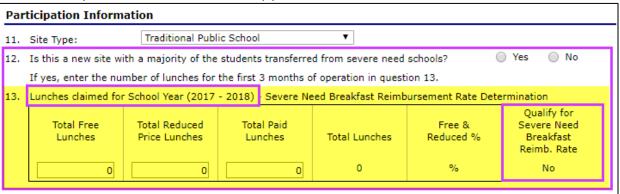


#### c) New Site.

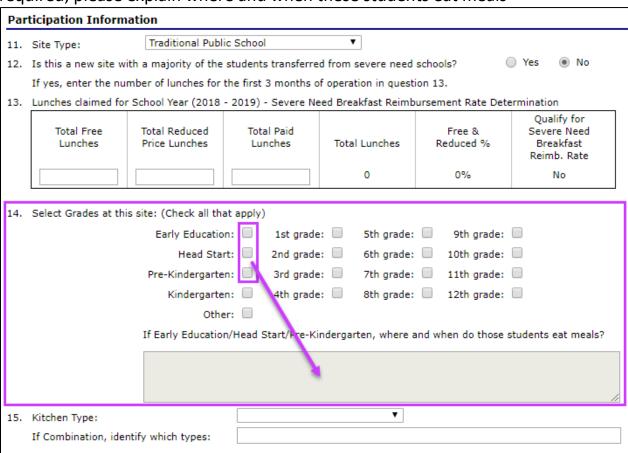
- If Yes, contact CANS to ensure you complete #13 with the correct lunch data
- If this is a new site and there are no lunch counts for the second prior year, the site may operate 3 months and the school may apply for Severe Need Reimbursement Rate
- There is an allowance to make this SBP reimbursement rate retroactive for 3 months of operation
- If No, the data should prepopulate from the second preceding school year claim for this site



- d) Severe Need Breakfast Reimbursement Rate Determination.
  - Yes = 40% or more lunches were served at free or reduced-price rate in the school year noted on the site application
  - No = Less than 40% of lunches were served at the free or reduced-price rate in the school year noted on the site application



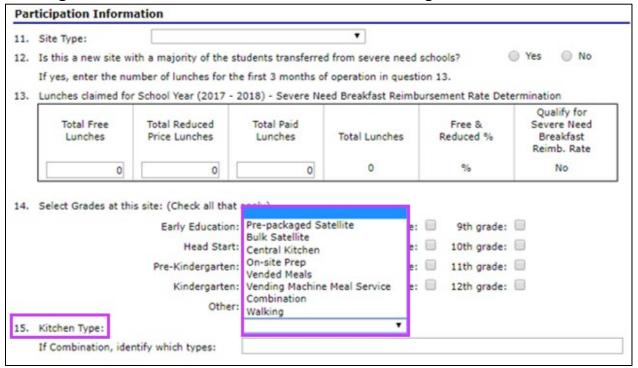
- e) Check all grades that reside at this site.
  - If you have Early Education, Head Start, Pre-Kindergarten, the text box below is required; please explain where and when these students eat meals



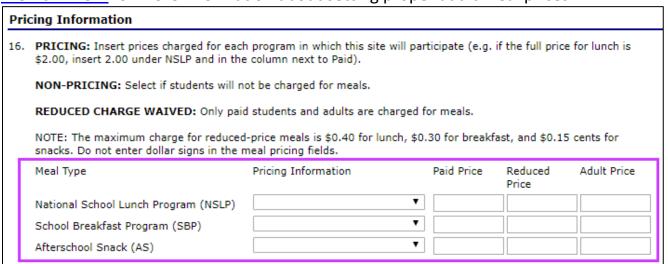
- f) Complete the Kitchen Type for this site.
  - Pre-Packaged Satellite: individually portioned and trayed food is sent to this location
  - Bulk Satellite: bulk food is sent to this location
  - Central Kitchen: this is a food preparation location only; no feeding occurs at this site
  - On-Site Prep: food is prepped and served at this site
  - Vended Meals: meals are purchased from <u>another SFA</u> and are not prepared at this location
  - Vending Machine Meal Service: students are served meals from a vending machine at this site
  - Combination: any combination of the above locations; please <u>make note of what</u> types of meal service/prep occurs at this site and where food is shipped, when applicable

#### Examples:

- This site serves food and also prepares meals to satellite to another location
- This site serves food and also prepares meals for a vended contract for meal service elsewhere
- Walking: students walk from one site to another feeding site



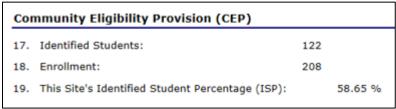
g) Enter student meal prices and adult meal prices. **Adult meal prices** must be set high enough to cover your highest federal free reimbursement rate, plus the performance reimbursement, plus the value of USDA Foods used in the meal. See <a href="CANS SNP">CANS SNP</a>
<a href="Memo#223-1">Memo #223-1</a> for more information about setting proper adult meal prices.</a>



TIP: Selecting Pricing Information will trigger different checklist items.

TIP: Selecting a Provision will trigger Provision status and checklist items.

TIP: Selecting Non-Pricing - CEP will trigger Questions 17-19 and will pull information from your prior school year CEP Site List.



## **National School Lunch Program**

- 1) Complete all blank information and review prefilled information.
  - a) Carefully check mark each month and day of the week this site is in operation. If you miss a check mark for a month you will not be able to submit a claim for reimbursement that month. If you miss a day of the week, you will only be able to claim for the number of days checked.
  - b) 4-day schools if your site operates 5-days per week **occasionally** throughout the school year, please check 5-days (Mon-Fri) to ensure you are able to claim your occasional 5-days per week.
  - c) If A3 is marked Yes, ensure that A4 indicates which grades participate in OVS.
  - d) **Points of Service (POS):** Please record all points of service at this school. Examples: If you have two POS computer terminals, record 2. If you have classroom meal service, record the number of all the classrooms plus your cafeteria POS.
  - e) Alternate Points of Service: An alternate point of service is when the meal count is taken before all the food is served. Be sure to describe all alternate points of service in the checklist item called: Meal Count Method. Note each Alternate POS in the comment hox

Section A - NATIONAL SCHOOL LUNCH PROGRAM (NSLP)						
A1. A. Months of Operation: (Check all that apply)						
All:						
Jan: Feb: Mar: Apr: May: Jun:						
B. Days of the week meals served and claimed for reimbursement: (Check all that apply)						
Mon-Fri: Mon: Tue: Wed: Thu: Fri: Sat: Sun:						
A2. Meal Service Times Begin Time: ▼ :00 ▼ End Time: ▼ :00 ▼						
Additional Meal Service Times						
A3. Will Offer versus Serve (OVS) be implemented for Lunch?  Yes No						
A4. What grades are utilizing Offer vs. Server (OVS) for Lunch?						
All: Early Education: 1st grade: 5th grade: 9th grade:						
Head Start: 🗌 2nd grade: 🗎 6th grade: 🔲 10th grade: 🔲						
Pre-Kindergarten: 🗌 3rd grade: 🔲 7th grade: 🔲 11th grade: 🔲						
Kindergarten: 🗌 4th grade: 🗎 8th grade: 🔲 12th grade: 🗌						
Other:						
A5. How many Points of Service?						
A6. Are alternate points of service used? Yes No						
Describe your alternate points of service, if used:						
//						

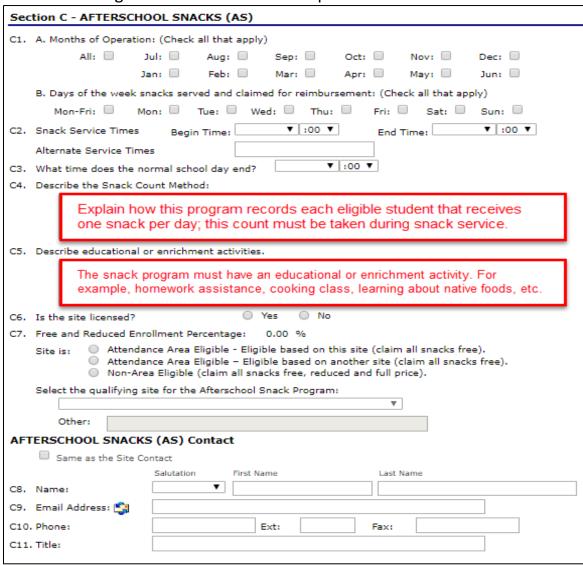
## **School Breakfast Program**

- 1) Complete all blank information and review prefilled information.
  - a) Carefully check mark each month and day of the week this site is in operation. If you miss a check mark for a month you will not be able to submit a claim for reimbursement that month. If you miss a day of the week, you will only be able to claim for the number of days checked.
  - b) 4-day schools if your site occasionally through the school year operates 5-days per week, please check 5-days (Mon-Fri) to ensure you are able to claim your occasional 5-days per week.
  - c) If A3 is marked Yes, ensure that A4 indicates which grades participate in OVS.
  - d) **Points of Service (POS):** Please record all points of service at this school. Examples: If you have two POS computer terminals, record 2. If you have classroom meal service, record the number of all the classrooms plus your cafeteria POS.
  - e) Alternate Points of Service: An alternate point of service is when the meal count is taken before all the food is served. Be sure to describe all alternate points of service in the checklist item called: Meal Count Method. Note each Alternate POS in the comment box.

Section B - SCHOOL BREAKFAST PROGRAM (SBP)							
B1.	A. Months of Operation: (Check all that apply)						
	All: Jul: Aug: Sep: Oct: Nov: Dec:						
	Jan: Feb: Mar: Apr: May: Jun:						
	B. Days of the week meals served and claimed for reimbursement: (Check all that apply)						
	Mon-Fri: Mon: Tue: Wed: Thu: Fri: Sat: Sun:						
B2.	Meal Service Times Begin Time: ▼ :00 ▼ End Time: ▼ :00 ▼						
	Additional Meal Service Times						
вз.	Will Offer versus Serve (OVS) be implemented for Breakfast?  O Yes  No						
B4.	What grades are utilizing Offer vs. Server (OVS) for Breakfast?						
	All: Early Education: 1st grade: 5th grade: 9th grade:						
	Head Start: 2nd grade: 6th grade: 10th grade:						
	Pre-Kindergarten: 🔲 3rd grade: 🔲 7th grade: 🔲 11th grade: 🔲						
	Kindergarten: 4th grade: 8th grade: 12th grade:						
	Other:						
B5.	How many Points of Service?						
B6.	i. Are alternate points of service used?						
	Describe your alternate points of service, if used:						
		_//					

#### **After School Snack**

- 1) Complete all blank information and review prefilled information.
  - a) Carefully check mark each month and day of the week this site is in operation. If you miss a check mark for a month you will not be able to submit a claim for reimbursement that month. If you miss a day of the week, you will only be able to claim for the number of days checked.
  - b) Snack service times must begin after school.
  - c) Site License: if Yes, you will be asked to upload a copy of the license in the Checklist Items.
  - d) Free and Reduced Enrollment Percentage:
    - Site Eligible = prior October claim data must indicate at least 50% of the enrolled children are eligible for free and reduced-price meals



#### **Special Milk Program**

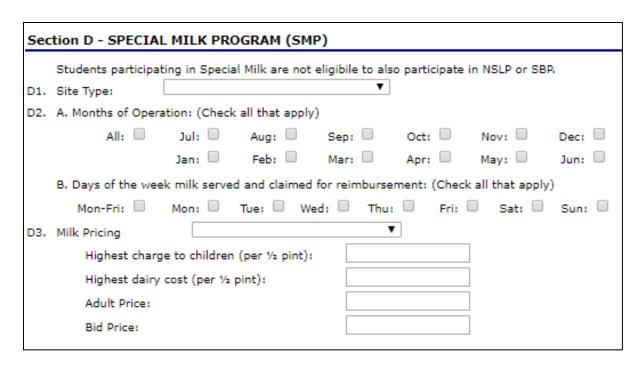
1) Complete all blank information and review prefilled information.

#### a) Site Type:

- School (no meals): school site where no lunch or breakfast meals are offered to the students
- School (split session kindergarten): school site and children are in school partial days; they do not have access to the lunch or breakfast meal service
- Residential Summer Camp: camp where students spend the night at the camp site
- Other: any other eligible child care institution; this site cannot also offer participants a lunch or breakfast meal program
  - nonprofit nursery school, child care center, settlement house, summer camp, service institution participating in the Summer Food Program for Children, an institution participating in the Child and Adult Care Food Program, or similar nonprofit institution devoted to the care and training of children

#### 1) Milk Pricing:

- Pricing with Free Option:
  - Milk is sold to children and families can apply for free milk using a household application
  - School receives standard rate for "paid milk" and an average cost of "free milk"
  - Reimbursement payments must be used to lower the cost of "paid milk;" the cost must be reduced to zero if "paid milk" reimbursement is higher than the average cost of a half pint of milk purchase price
- Pricing without Free Option:
  - All families pay the same price for milk
  - No household application for free milk is collected
  - School receives standard rate of reimbursement for all milk
- Nonpricing:
  - No families pay for milk
  - o No household application for free milk is collected
  - School receives standard rate of reimbursement for all milk



TIP: Children that have access to a meal through the National School Lunch Program or School Breakfast Program are not eligible for milk through the Special Milk Program.

TIP: The milk price charged to students must be decreased by the milk reimbursement and students cannot be charged more than 25 cents. Charge the students all the same price for milk. Federal reimbursement is about 23 cents (For example: if the school pays 35 cents for milk, the school could charge students 15 cents or so to cover the difference plus a little for administration).

## **Site Application Certification Statement**

- 1) Make sure to check the certification box, or you will receive an error.
- 2) Click Save when finished.





I hereby certify that neither the Sponsor nor its principals/authorized representatives is presently debarred, supended, proposed for debarment, declared ineligible, disqualified, or voluntarily excluded from participation in this transaction by any Federal/State department or agency.

I certify under renalty of perjury that the information on these application forms is true and correct, and that I will immediately report to the South Dakota Department of Education any changes that occur to the information submitted. I understand that this information is being given in connection with receipt of federal funds. The South Dakota Department of Education may verify information; and the deliberate misrepresentation of information will subject me to prosecution under applicable federal and state criminal statutes.

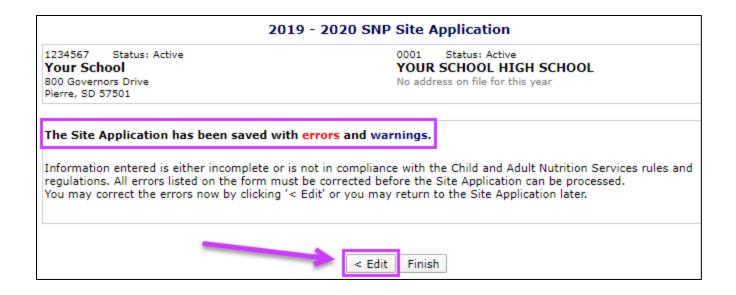
On behalf of the Sponsor, I hereby agree to comply with all state and federal laws and regulations governing the Child Nutrition Programs administered by the South Dakota Department of Education. In accordance with Federal law and U.S. Department of Agriculture policy, this Sponsor does not discriminate on the basis of race, color, national origin, sex, age or disability. I will ensure that all monthly claims for reimbursement are true and correct and that records are available to support these claims.

Created By: bethhenrichsen on: 1/29/2020 8:55:17 AM Modified By: bethenrichsen on: 1/29/2020 9:00:44 AM



## **Site Application Errors and Warnings**

1) Once saved, you may see the Site Application contains errors or warnings. You will need to *Edit* your Site Application before you are able to submit. You may click *Finish* to save your work and finish later.



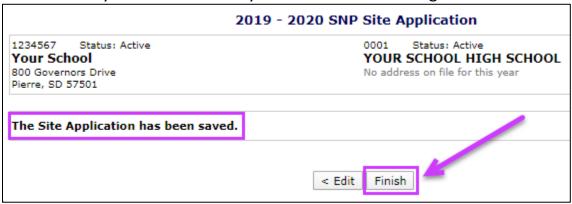
## **Examples of Errors**

	2019	- 2020 SNP Site Application		
1234567 Status: Active Your School 800 Governors Drive Pierre, SD 57501		O001 Status: Active YOUR SCHOOL HIGH SCHOOL No address on file for this year		
Code	Error Description			
3001	The certification checkbox must be	e checked.		
3300	C1(A) - If the program AS is selec	cted, at least one month must be checked.		
3301	C1(B) - If the program AS is selected, at least one day that snacks are served must be checked.			
3313	C2 - Snack Service Begin Time and End Time must be entered.			
3314	C3 - If the program AS is selected, the normal school day end time must be entered.			
3316	C4 - The question, 'Describe the Snack Count Method' must be answered.			
3322	C5 - If the program AS is selected, the Educational or Enrichment component must be entered.			
3340	AS - Afterschool Snack Contact must be completed. Extension (Ext) and Fax may be blank.			
Code	Warning Description			
3084	Pricing information - If AS 'Pricing Information' = 'Non-Pricing' then AS Adult Price must be greater than			
3341	C7 - If the site is Attendance Area Eligible based on its own eligibility, it must have an eligible percentage least 50%.			

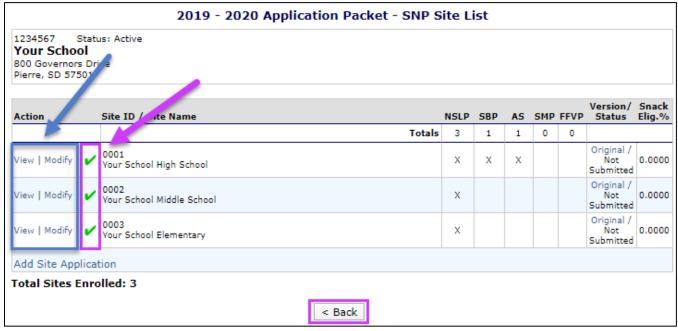
TIP: The red errors must be corrected before you can submit the application. The blue warnings indicate you may need to review and change an application selection or response.

2) Make corrections and click *Save* when you are finished.

3) Click *Finish* if you do not have any more errors or warnings.



- 4) If you have multiple sites, you will need to complete a Site Application for **each** location.
- 5) Once all your sites have been saved successfully, you will see a green check mark next to each. Click the *Back* button to return to the Application Packet (do not use your browser arrow).

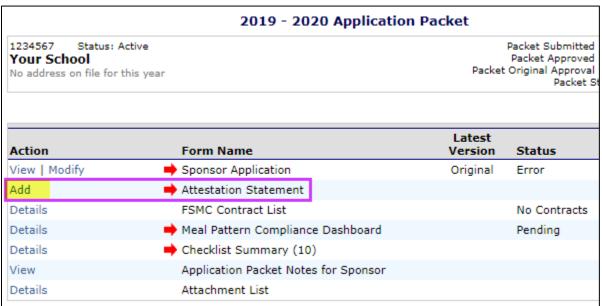


TIP: View or Modify. Be careful once your application is approved to select View. Only select Modify if you need to make changes to the Site Application.

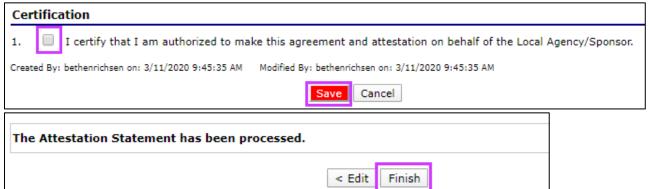
#### **Forms and Additional Documents**

There are several forms and documents that need to be completed and attached. The list will vary with each school or agency.

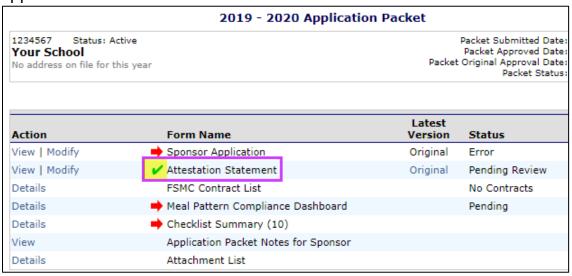
1) Attestation Statement: click the blue Add link.



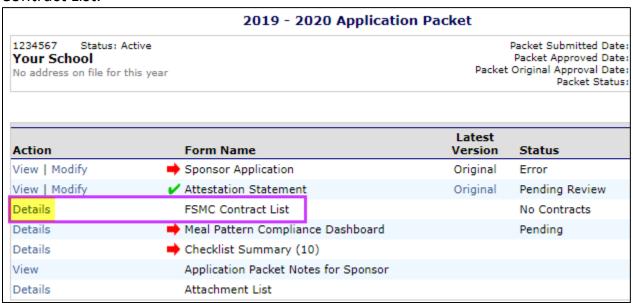
2) Read the Attestation Statement and click the Certification box. Then, click Save and Finish.



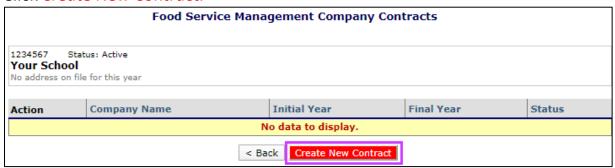
3) Notice the green checkmark. Your Attestation Statement is complete and ready for approval.



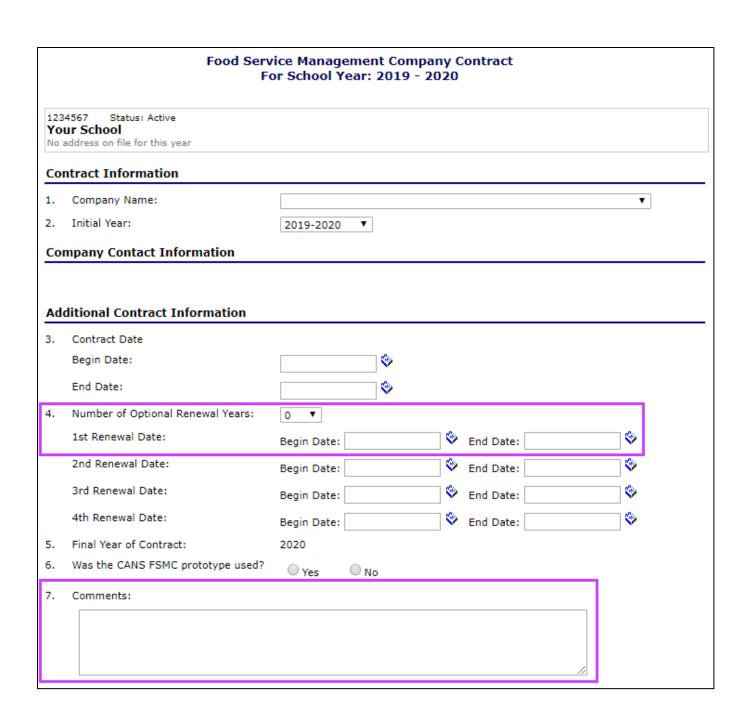
 Food Service Management Company Contract: click on the blue *Details* next to FSMC Contract List.



2) Click Create New Contract.



<ul><li>#4 − 1</li></ul>	newal date should be	



4) If you terminate one contract before the school year is done, complete #8-9 and explain the early termination in #10. If you choose not to renew the contract for the upcoming school year, check box #11. You will then either have a new contract beginning with the

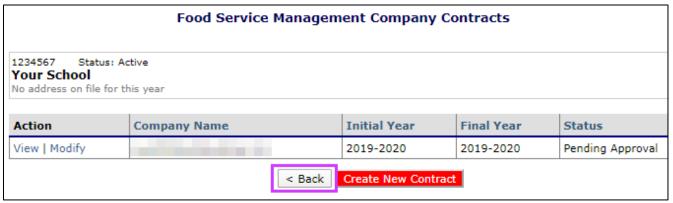
new year, or you returned to self-operating and will have no additional contracts, or you have other vended meal arrangements.



5) Click *Save*, then *Finish*, *Back*.



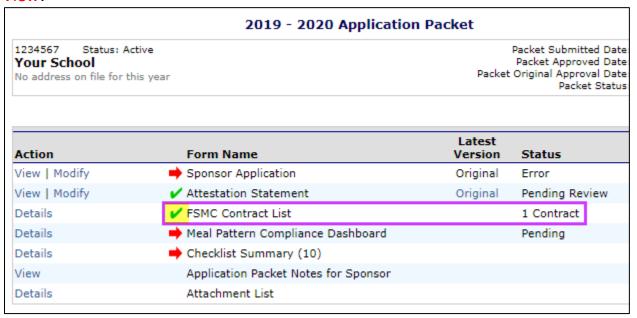
6) You should see the information name on the screen. Click *Back* to return to the Application Packet screen.



7) If you have errors, you will receive a message. Click *Edit*, make required changes, click *Save*, *Finish*, *Back*.



8) Notice the status next to the FSMC Contract List shows 1 Contract and a green check mark has appeared. If you want to review the FSMC Contract information, click Details, then View.



## **Checklist Summary**

1) Checklist Summary: click *Details* next to Checklist Summary

2019 - 2020 Application Packet								
1234567 Status: Active <b>Your School</b> No address on file for this yea		Packet Submitted Date: Packet Approved Date: Packet Original Approval Date: Packet Status: Not Submitted						
Action	Form Nam	ie		Late Versi				
View   Modify	➡ Sponsor Ap	Sponsor Application			Original Error			
View   Modify	✓ Attestation Statement			Original Pending Review				
Details	✓ FSMC Contract List			1 Contract				
Details	Meal Pattern Compliance Dashboard			Pending				
Details	➡ Checklist S	ummary (10)						
View	Application	Packet Notes	for Sponsor					
Details	Attachmen	t List						
Site Applications	Approved	Pending	Return for Correction	Denied	Withdrawn/ Closed	Error	Total Applications	
School Nutrition Program	0	3	0	0	0	0	3	
		0	0	0	0	0	0	

2) Click on your school or agency name.

SNP Checklist Summary								
1234567 Status: Active Your School No address on file for this year								
Sponsor	Total Items	Submitted Items	Approved Items					
Your School	10	0	0					
School Nutrition Programs Sites	Total Items	Submitted Items	Approved Items					
Your School Elementary	0	0	0					
Your School High School	0	0	0					
Your School Middle School	0	0	0					
	< Back							

3) A list of SNP Checklist items will populate. This list is tailored based on your responses in the Sponsor Application and Site Applications.

	SNP Checklist									
1234567 Status: Active Your School No address on file for this year										
Required Forms/Documents to send to CANS		Document Submitted to CANS	Date Submitted to CANS	Document on File w/CANS	Status	Status Date	Last Updated By			
Audit Requirements					Pending Approval	01/29/2020	bethenrichsen			
Meal Count Method	0				Pending Approval	01/29/2020	bethenrichsen			
Verification & Monitoring	0				Pending Approval	01/29/2020	bethhenrichsen			
Notification Letters	0				Pending Approval	01/29/2020	bethenrichsen			
Civil Rights Form	0				Pending Approval	01/29/2020	bethenrichsen			
FS Management Company Contract	0				Pending Approval	03/11/2020	bethenrichsen			
Annual Information Update	0				Pending Approval	01/29/2020	bethenrichsen			
Other Food Service Contracts	0				Pending Approval	03/11/2020	bethenrichsen			
Parent Packet	0				Pending Approval	01/29/2020	bethenrichsen			
Production Records	0				Pending Approval	01/29/2020	bethhenrichsen			
Non-Program Food Tool	0				Pending Approval	01/29/2020	bethenrichsen			

TIP: Your list of required forms/documents will vary depending on your school or agency.

TIP: In iCAN, if the words are printed in blue you can click them to jump around in the iCAN system or get more information. The blue titles listed in the Checklist Items will jump you to the templates or forms to complete and then you will attach the completed form to the corresponding Checklist Item.

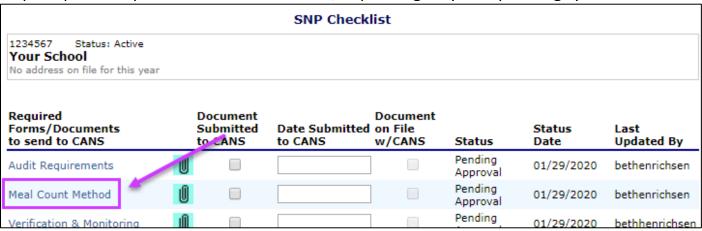
All Checklist Items: Highlighted rows indicate documents required for all SFAs.

Form ID	Form Download Form Title	Checklist or	Use
		Download	
SNP0001	Income Eligibility	Download only	Use to calculate household eligibility determination.
	Guidelines		
SNP0002	Meal Attestation	Form (located on	NEW SFAs only. Attestation to comply with program
	Statement - Only for NEW	Application Packet	meal pattern requirements.
	Sponsors (Meal Pattern	screen)	
	Compliance Dashboard)		
SNP0003	Parent Packets	Checklist Item	For NSLP, SBP, SMP. 3 different parent packets - the
			notification and free and reduced application packet.
SNP0004	Notification Letters	Checklist Item	For NSLP, SBP, SMP. Notification letters for household
			applications, direct certification of student meal
			eligibility, verficiation.

SNP0005	SD Attestation	Form (located on Application Packet screen)	For all SFAs. SD Codified Law requires this attestation for conflict of interest and proper use and oversight of federal funding.
SNP0006	RCCI Prototype Roster	Checklist Item	For RCCI's. Please upload the roster in use. This template contains all required info.
SNP0007	Verification & Monitoring	Checklist Item	For all SFAs. Verification and monitoring info.
SNP0008	Annual Information Update	Checklist Item	For all SFAs. Annual program information.
SNP0009	Paid Lunch Equity Tool	Checklist Item	For all pricing SFAs. PLE Tool to set student paid lunch prices.
SNP0010	Meal Count Method	Checklist Item	For all SFAs. Meal count method & payment collection.
SNP0011	On-Site Monitoring Memo #228-1	Download only	For all SFAs with more than one feeding location. This is the annual monitoring form and instruction. This is an annual requirement.
SNP0013	CANS Prototype Breakfast Production Record	Download only	Standard Breakfast production record. Upload the breakfast PR template you actually use.
SNP0014	CANS Prototype Lunch Production Record	Download only	Standard Lunch production record. Upload the lunch PR template you actually use.
SNP0015	Afterschool Snack Monitoring #224-1	Download only	For all SFAs with the Afterschool Snack program. This is the twice annual monitoring form with instruction.
SNP0017	Audit Requirements	Checklist Item	For all SFAs. Annual audit requirements.
SNP0018	Civil Rights Planning	Checklist Item	For all SFAs. Annual civil rights training and information.
SNP0019	Free & Reduced Application (PDF)	Download only	For NSLP, SBP, SMP. The Free and Reduced Application to add to your parent packet. PDF document.
SNP0020	Free & Reduced Application (Word Doc)	Download only	For NSLP, SBP, SMP. The Free and Reduced Application to add to your parent packet. Word document.
SNP0021	Public Release	Download only	Media release for the program.
SNP0022	NonProgram Food Decision Tree	Checklist Item	Use this tool to determine whether or not you must compelte the Nonprogam Food Revenue Tool.
SNP0023	Online Free/Reduced Application System Approval Reqeust Form	Download Only	Submit this form if you have an online free/reduced application system. This means that families can complete and submit applications electronically.
SNP0024	Permanent Agreement & Free/Reduced Policy Statement FAQ	Download Only	Inoformation regarding the Permanent Agreement & Free/Reduced Policy Statement.
SNP0025	SNP Permanent Agreement	Download Only	Permanent Agreement with CANS stating which programs your agency participates in. If substantive changes are made to programs, this document must be amended.
SNP0026	SNP Free/Reduced Policy Statement	Download Only	Policy statement with CANS free and reduced-price meals, snacks, and milk. If substantive changes are made to programs, this document must be amended.

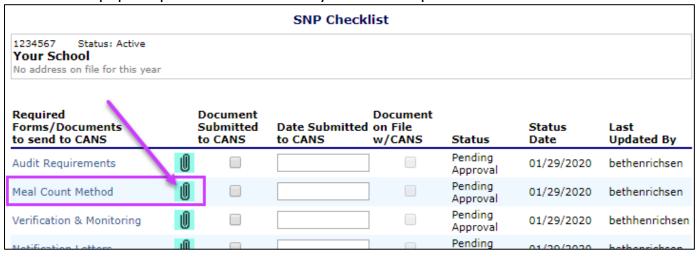
SNP0027	FSMC Confidentiatly	Download/Checklist	Schools with an FSMC must complete and attach this
	Agreement	Item as applicable	form in the Checklsit Items area.

4) Click on the blue words (hyperlink). This will open a form or document. You may or may not be prompted to open or save the document, depending on your operating system.



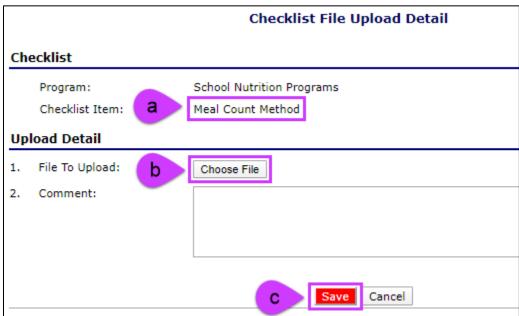
Tip: Save the document to your computer and remember where you saved the document and what you named it! You can work on any saved file on your computer without having to log into iCAN.

5) When you have completed the corresponding form and are ready to attach the file, click on the correct "paperclip" for the document you wish to upload.



- 6) The Checklist File Upload Detail window will open.
  - a. Confirm you selected the correct Checklist Item.

- b. Select *Choose File* so you can select the appropriate file (that you named) from your computer. This will upload your document
- c. Click Save.



7) Click Finish.



8) You will be taken back to the SNP Checklist screen and you will see that the attachment *Meal Count Method* was attached at the very bottom of the screen.

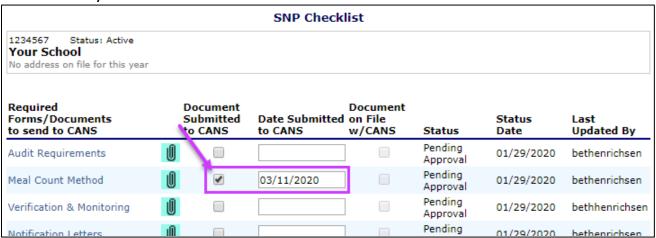
SNP Checklist								
1234567 Status: A Your School No address on file for								
Required Forms/Documents to send to CANS	5	Document Submitted to CANS	Date Submitted to CANS	Document on File w/CANS	Status	Status Date	Last Updated By	
Audit Requirements	Ú				Pending Approval	01/29/2020	bethenrichsen	
Meal Count Method	U				Pending Approval	01/29/2020	bethenrichsen	
Verification & Monito	oring <b>U</b>				Pending Approval	01/29/2020	bethhenrichser	
Notification Letters	U				Pending Approval	01/29/2020	bethenrichsen	
Civil Rights Form	Ú				Pending Approval	01/29/2020	bethenrichsen	
FS Management Cor Contract	npany				Pending Approval	03/11/2020	bethenrichsen	
Annual Information	Update <b>[</b>				Pending Approval	01/29/2020	bethenrichsen	
Other Food Service	Contracts [				Pending Approval	03/11/2020	bethenrichsen	
Parent Packet	Ú				Pending Approval	01/29/2020	bethenrichsen	
Production Records	- U				Pending Approval	01/29/2020	bethhenrichser	
Non-Program Food 1	ool 📗				Pending Approval	01/29/2020	bethenrichsen	
Action (	Checklist Ite	m /	Co	mment		Attachment (	Date/Time	
View   Modify   Meal Count Method						3/11/2020 1:3	7:21 PM	

9) Repeat the step in this section until all checklist items are attached.

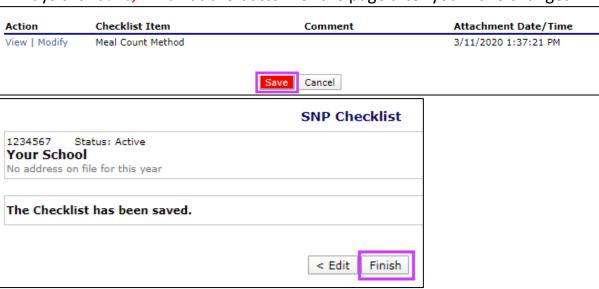
Tip: If you have a Colony or any other Food Service Contract that deals with preparing or claiming meals that is not a Food Service Management Contract, please attach a copy of the signed Colony Contract, Vended Meal Contract, or Multiple School Addendum to your iCAN SNP Application as "Other Food Service Contracts."

10) Once a document has been uploaded, make sure to check the corresponding box "Document Submitted to CANS."

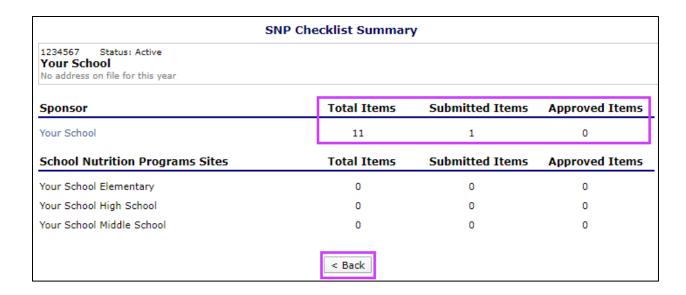
 Once you check the Document Submitted to CANS box, the current date will automatically fill in the Date Submitted to CANS.



11) Always click Save, Finish at the bottom of the page after you make changes.



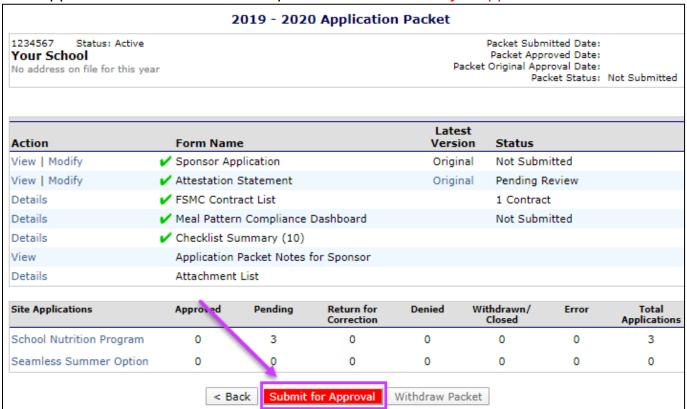
- 12) Click Back to return to the Application Packet Screen.
  - The SNP Checklist Summary screen will give you the status of your Checklist Items.



Tip: Do NOT click the back-browser arrow on your computer! Your internet browser may error, and you may lose work. We suggest that you always use a navigation button (Back, Save, Finish, etc.) when moving through your iCAN application.

#### **Submitting the Application**

1) Your application should now be complete! Click the Submit for Approval button.



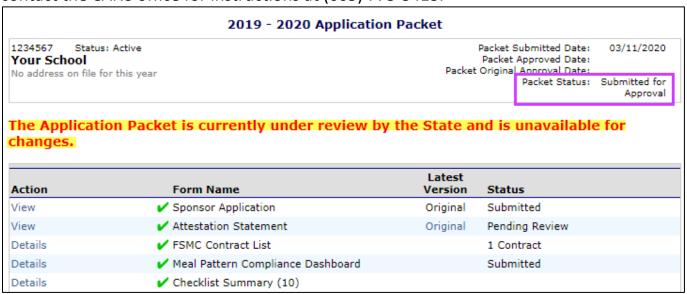
TIP: If the Submit for Approval button is not red, please review your iCAN SNP Application looking for areas that do not have a green checkmark, including Site Applications and Checklist Items. Any one area that has an "error" status will prevent the button from turning red.

2) A pop-up message will appear asking you to verify that you wish to submit your Application. If you are ready to submit your application, click **OK**.



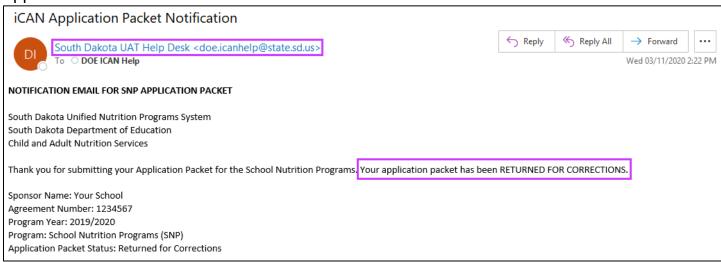
TIP: Once you click OK to submit your SNP Application for approval you will not be able to make changes to your Application until the state reviews it and either returns it for corrections or makes an approval. If you do not wish to submit your Application at this time, click *Cancel* and your Application will be saved. You can submit the application later.

3) Once your application has been submitted, you cannot make changes. The Packet Status now shows *Submitted for Approval*. If you submitted your application in error, please contact the CANS office for instructions at (605) 773-3413.



## **Chapter 4 – Incomplete or Returned Applications**

Upon reviewing the submitted Application, the CANS Office may have additional questions or require additional documents be submitted. If this happens, you will receive an email notification from South Dakota Help Desk <a href="mailto:doe.icanhelp@state.sd.us">doe.icanhelp@state.sd.us</a> advising you that your Application has been returned.



TIP: The person listed as the Authorized Representative (AR) in your iCAN SNP Sponsor Application will receive the automated iCAN email notifications. If someone other than the AR is completing your iCAN SNP application, please make arrangements to ensure that your AR is forwarding these very important emails to the appropriate person.

If you receive this email notification,

- 1) Log into iCAN SNP Application packet.
- 2) Look for Notes from your CANS Program Specialist or red arrows.
  - Notes can be found at the top section of the Sponsor Application and Site Application(s)
    pages.



• Other Application Packet notes can be found in the *Application Packet Notes to Sponsor*. You will see a number next to the *Application Packet Notes for Sponsor*. Typically, these notes will refer to Checklist Items. Click *View* to read the notes.

2019 - 2020 Application Packet								
1234567 Status: Act Your School No address on file for th		Packet	03/11/2020					
THE GOLD OF THE TOT CIT	, , , , , , , , , , , , , , , , , , ,		Submitted for Approval					
			Packet Assigned	l To: unassigne				
Action	Form Name	Latest Version	Status					
View   Admin	Sponsor Application	Original	Submitted					
View   Admin	Attestation Statement	Original	Pending Review					
Details	FSMC Contract List		1 Contract					
Details	Checklist Summary (8)							
Details /	Application Packet Notes (2)							
View F	Application Packet Notes for Sponsor (2)							
Details	Attachment List							

3) Make all required changes. Click *Save*, *Finish* when required. Resubmit your application by clicking the red *Submit for Approval* button.

TIP: It is worth carefully reviewing your complete application before submitting to avoid several Application returns for edit before approval.

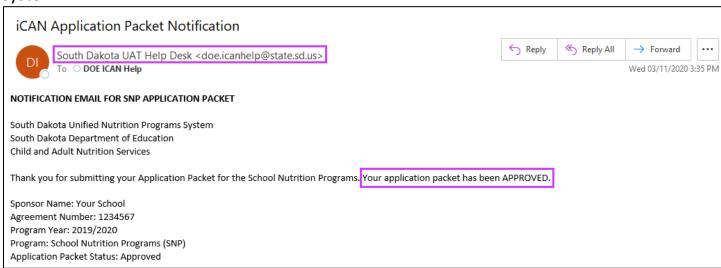
TIP: If you think your Application is complete and the *Submit for Approval* button is not red, try this: click *Modify* next to the Sponsor Application, scroll to the bottom, click *Save*, *Finish*.

# **Chapter 5 – Approved Applications**

Once your application has been approved by the CANS Office, you will see your Application Packet Status shows *Approved*.



The Authorized Representative (AR) will also receive an email notification from the iCAN system.



# Chapter 6 - Adding a New Site

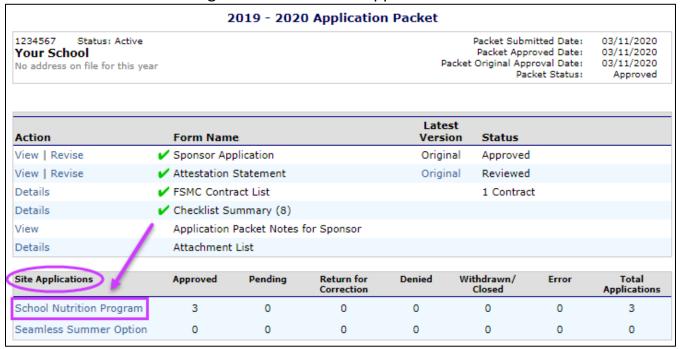
- 1) If you have a new site, please contact the CANS Office at 605-773-3413 or <a href="DOE.SchoolLunch@state.sd.us">DOE.SchoolLunch@state.sd.us</a> to have the site location added to your Application Packet.
- 2) Once your site location has been added, you complete that application. Select *Applications* in the menu line, then *Application Packet*.



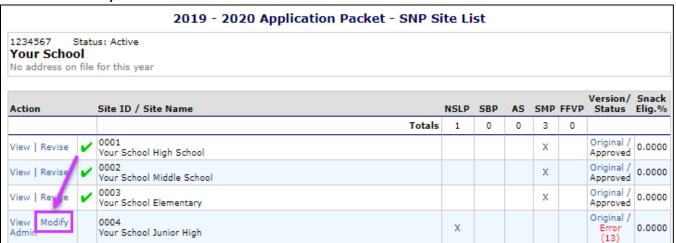
3) Click on the current School Year

	Select School Year					
1234567 Status: Active Your School No address on file for this year						
Currently, there are 10 School Year(s) available. Select the year you wish to access.  School Year Date Range Application Packet						
2020 - 2021	07/01/2020 - 06/30/2021	Application Packet on File				
2019 - 2020	07/01/2019 - 06/30/2020	Application Packet on File				
2018 - 2019	07/01/2018 - 06/30/2019	Not Started				

4) Select School Nutrition Program under the Site Applications section.



5) Click on Modify next to the new site.



6) Complete the SNP Site Application following the instructions in the Site Application section of this manual.

# **Chapter 7 – Community Eligibility Provision Site List**

TIP: The CEP Site List will be completed once during the prior school year. Schools will report student data as of April 1.

## **Completing Community Eligibility Provision (CEP) Site List**

- 1) Log into the iCAN system.
- 2) Select Applications in the menu line, then Community Eligibility Provision.



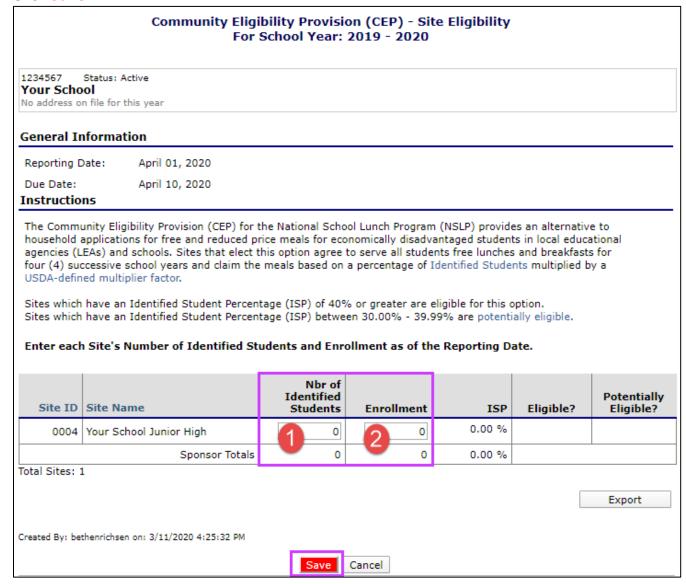
TIP: This CEP Site List is <u>outside</u> of your Application Packet. Do not confuse this with the CEP Schedule <u>inside</u> your Application Packet.

3) Click Add to work with the current school year.

	Community Eligibility Provision (CEP) Site List								
	1234567 Stutus: Active  Your School  No address on file for this year								
Action	School Year	Reporting Date	Open Date	Close Date	Status				
Add	2019 - 2020	April 1, 2020	March 10, 2020	April 17, 2020	Not Started				
	2018 - 2019	April 1, 2019	March 31, 2019	April 17, 2019	Not Enrolled				
	2017 - 2018	Anril 1 2018	March 31 2018	April 17 2018	Not Enrolled				

#### 4) For each site.

- Enter the number of Identified Students eligible for CEP as of April 1 (#1 in the image below)
- Enter the site student enrollment as of April 1 (#2 in the image below)
- Click Save

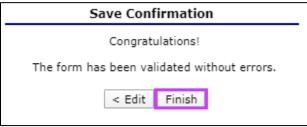


TIP: If you are currently participating in CEP or are interested in applying for CEP, complete the CEP Site List using the current year April 1st data. If you are not interested in participating in CEP, complete the CEP Site List using the data from your current year Verification Report. The Verification report data is called proxy data.

5) When clicking *Save*, a pop up will appear. If you receive a warning, click *Edit* to correct the errors.



6) Once the warnings are corrected, click *Finish*.



7) You will then see the Site List status as *Submitted*.



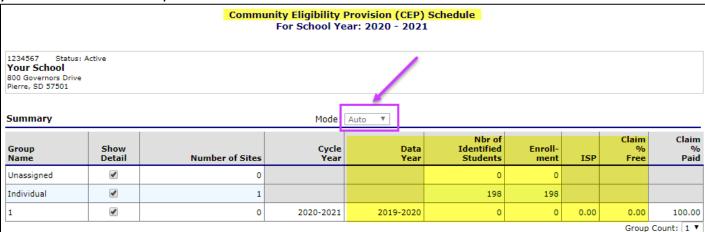
- 8) You will be able to Modify your information until approximately April 8.
  - To make changes to your Site Information, click Modify
  - When done making changes, click Save and Finish as you did before



### **Completing Community Eligibility Provision (CEP) Schedule**

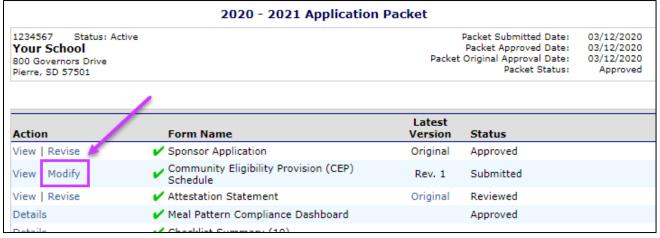
TIP: The CEP Schedule is inside your Application Packet. The CEP Site List (discussed in the prior section) is outside of your Application Packet.

The CEP Schedule will default to Auto Mode and will pull the current data you entered into your CEP Site List in April.



TIP: The CANS Office will need to change the Mode from Auto to Manual so that your approved CEP data pulls correctly into the CEP Schedule.

- 1) Once you have submitted your Application packet for approval, CANS will change the **Mode** from **Auto** to **Manual** and return the Application Packet back to you.
- 2) You will then click *Modify* for your CEP Schedule



3) Click *Save* and *Finish*.

4) Then, click the *Submit for Approval* button. Once you have resubmitted your Application Packet the CANS Program Specialist assigned to your school/agency will continue to work with you on the approval.

	2	2020 - 202	1 Application	n Packet			
1234567 Status: Active <b>Your School</b> 800 Governors Drive Pierre, SD 57501	Packet Submitted Da Packet Approved Da Packet Original Approval Da Packet Stat						03/12/2020 Not Submitted
Action	Form Nam	ie		Late: Versi			
View   Modify	Sponsor Ap	plication		Rev.	1 Not Subn	nitted	
View   Modify	Community Schedule	Eligibility Pro	vision (CEP)	Rev.	1 Submitte	d	
View   Revise	Attestation	✓ Attestation Statement			nal Reviewed	l	
Details	✓ Meal Patter	n Compliance	Dashboard		Approved	l	
Details	Checklist S	ummary (10)					
View	Application	Packet Notes	for Sponsor (2)				
Details	Attachment	List					
					<i>•</i>		
Site Applications	Approved	Pending	Return for Correction	Denied	Withdrawn/ Closed	Error	Total Applications
School Nutrition Program	2	0	0	0	0	0	2
Seamless Summer Option	0	0	0	0	0	0	0
		< Back	Submit for A	pproval			

## **Chapter 8 – Changing Your Password**

If you have forgotten your password or are locked out of the system, please send an email to <a href="mailto:DOE.iCANhelp@state.sd.us">DOE.iCANhelp@state.sd.us</a> or call 605-773-3413. Please request an **iCAN password reset**, as we do have other programs that we reset password for. A confirmation with your temporary password will be sent to the email address on file. No password information will be provided to you over the phone.

You can change your password dafter you have already logged into iCAN.

1) Click Security in the blue menu bar.



2) Type a new password in both fields.



TIP: Passwords must contain a combination of the following:

- at least 10 characters
- at least 1 number
- at least 1 special character (\$, %, ^, &, +, =, !)
- 3) Click *Save*. Your password has been changed. Please write down your iCAN password and save it in a secure location for future reference.