Child & Adult Care Food Program

Claim Manual (Centers)

Website https://ican.sd.gov/ican/PublicSplash.aspx



Returning Users: Log On

If you have been authorized for iCAN, Please press the button below to be redirected to the South Dakota Secure Portal.

To The Portal

Links

- Department of Education
- Child and Adult Nutrition Services (CANS)
- · Interested in Applying?
- Transparency Reports -SNP
- <u>Transparency Reports SFSP</u>
- <u>Transparency Reports -</u> <u>CACFP</u>







The iCAN system is for the child nutrition and food distribution programs operated in the state of South Dakota. If you have questions regarding iCAN or operating a child nutrition program, please send an email to DOE.iCANhelp@state.sd.us.

You can find more information about the child nutrition and food distribution programs in South Dakota on the <u>SD</u>

<u>Department of Education, Child and Adult Nutrition</u>

<u>Services website</u>.

Internet Browser

 To ensure proper function of the iCAN system, please use Chrome or Firefox internet browsers. Most versions of Internet Explorer are no longer supported by Microsoft and can cause errors with the iCAN system.

Questions?

 If you have problems with this site, contact 605-773-3413 or <u>DOE.SchoolLunch@state.sd.us</u>, to be directed to a program specialist for assistance.

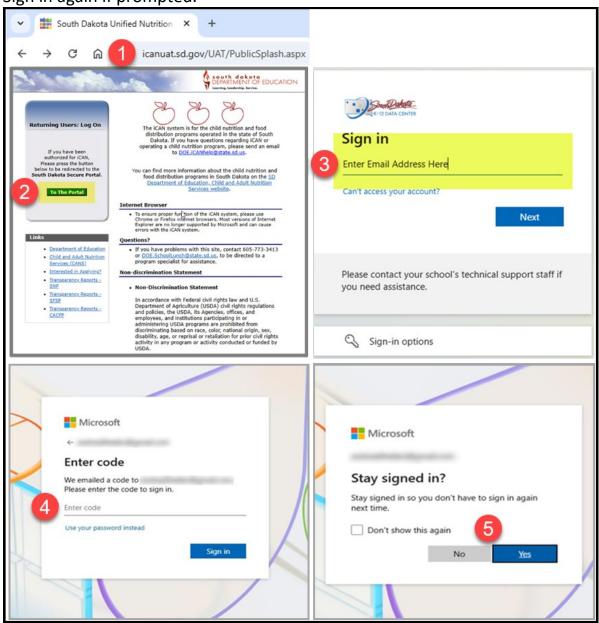
Non-discrimination Statement

Non-Discrimination Statement

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Logging into the iCAN System

- 1) Access the iCAN System by entering the URL in your web browser: https://ican.sd.gov/ican/PublicSplash.aspx
- 2) Click the green "To the Portal" button
- 3) Enter your email address in the "Sign In" box
- 4) Check your email and enter the verification code
- 5) Choose whether or not to stay signed in by selecting Yes or No
- 6) Sign in again if prompted.

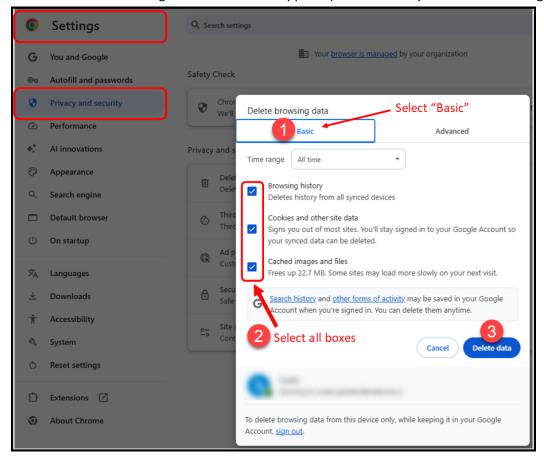


How to Resolve a Session Error in iCAN





- 1. If either of the messages above appear, clear your browser data:
 - a. With the error page open, press CTRL + Shift + Delete on your keyboard.
 - b. A "Clear browsing data" window will appear. (Follow the steps shown in the image below.)



- 2. After clearing your browser data, enter the iCAN URL: https://ican.sd.gov/ican/PublicSplash.aspx in your web browser to return to the iCAN homepage. Then try logging in again.
- 3. If the problem persists, please email DOE.iCANHelp@state.sd.us or call 605-773-3413 for assistance.

If sign in is successful, scroll to the bottom of the page and select the green "Continue" button (see image below).





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(1) corre. U.S. Department of griculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410;

(2) fax: (202) 690-7442; o

(3) correo electrónico: program.intake@usda.gov.

Esta institución es un proveedor que ofrece igualdad de oportunidades.

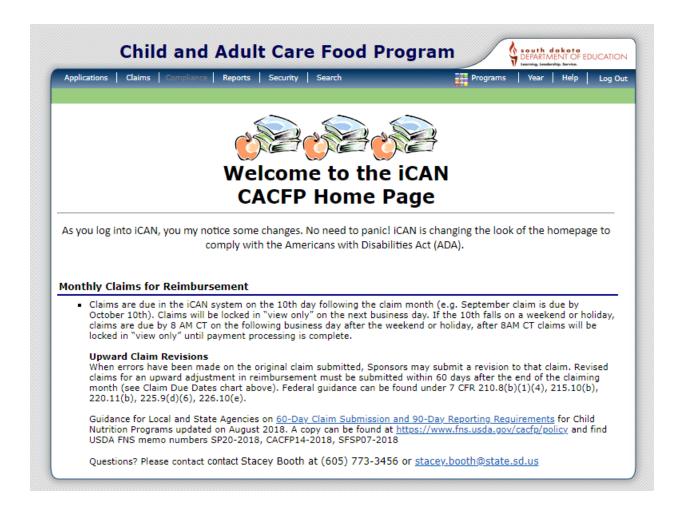
< Back Continue Click here

7) Once you successfully log on, the *i*CAN Programs page is displayed. Click on the specific tile you wish to access. In this instance, click on *Child and Adult Care Food Program*.

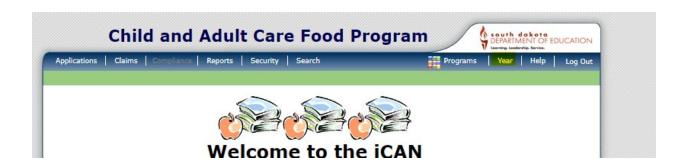


TIP: Actual access to specific program tiles is based on the user's security rights. You may not see all tiles displayed. If you have access to only one program you will not see this screen at all.

To request a new User ID, update user access, or change contact information for an existing user in the iCAN system, please complete and submit an <u>iCAN User ID Request Form</u>. If you have questions, you can call (605) 773-3413 or email doe.icanhelp@state.sd.us. To avoid delays, please follow the instructions on the form to properly complete and submit this request.



-Select Program Year that is located at the top on the right side. It will automatically default to the most current open year.



-Click on Claims at the top on the left side.



-Under Item, select the program claim you wish to process.



• This screen is set up to individual user's rights, you may not have permissions to all the selections listed above.

CACFP Claim Year Summary Page

The claim months are listed on the page. Any months that are **greyed out** means that you are not able to enter in meals for that specific month. They will come open automatically each month as they are allowed.

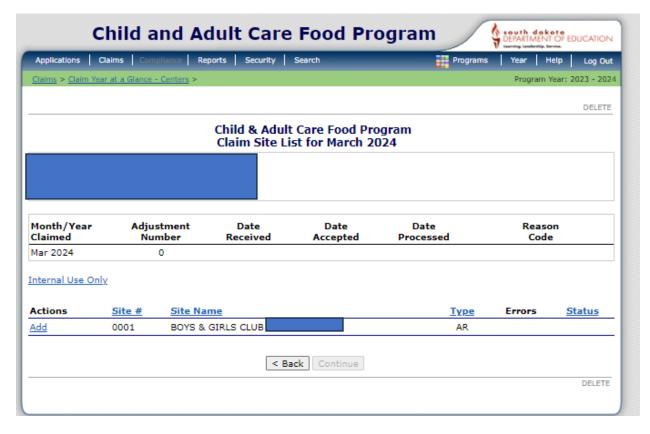


Eligible claims need to be entered into the system prior to 60 days. After 60 days the system will give an ERROR with a message letting you know that it is past the **60-day deadline guidance.** At the end of this document, there is a list of Claim Due Dates.

- -Click on Claim Month.
- -Click on the "Add Original Claim" box at the bottom of the screen.



- -If there is more than one site listed under your school, the Site and School Name will be listed.
- -Under Actions click on "Add"



Enter the information into the CACFP Site Claim Report

Child Care Center

- Attendance Reporting

Total Days of Operation

Total Attendance

-Number of enrolled participants in each reimbursement category

Free Category

Reduced Category

Paid Category

-Child Meals/Snacks Served – enter total number of meals served in each category for the claim month

At Risk

Attendance Reporting

Total Days of Operation

Number of Enrolled (Free)

Total Attendance

At Risk Meals/Snacks Served

Lunch

Snack

The system will total all the meals that have been entered into the 3 categories. This page does not show the total reimbursement amount. The totals with reimbursements will show in the Summary report.

Child & Adult Care Food Program Site Claim Report for March 2024 Month/Year Adjustment Date Date Reason Claimed Number Received Processed Code Accepted Mar 2024 **Child Care Center Attendance Reporting** Quantity 0 C1. Total Days of Operation: 0 C2. Total Attendance: 0 C3. Average Daily Attendance: C4. Number of Shifts: Number of enrolled participants in each reimbursement category Quantity 0 C5. Free Category: 0 C6. Reduced Category: 0 C7. Paid Category: 0 C8. Total Enrolled: Child Meals / Snacks Served Free Reduced Paid Total (A + B + C)(A) 0 0 0 C9. Breakfast: 0 0 0 0 C10. AM Snack: 0 0 0 0 C11. Lunch: 0 0 0 0 C12. PM Snack: 0 0 0 C13. Supper: 0 0 0 0 C14. Evening Snack: At Risk Attendance Reporting Quantity 0 AR1. Total Days of Operation: 0 AR2. Number of Enrolled (Free): 0 AR3. Total Attendance: 0 AR4. Average Daily Attendance: AR5. Number of Shifts:

	Free	
6. Breakfast:	0	
R7. Lunch:	0	
R8. Snack:	0	
R9. Supper:	0	
nternal Use Only		
Comments:		

-Click the Save Button at the bottom of the page.

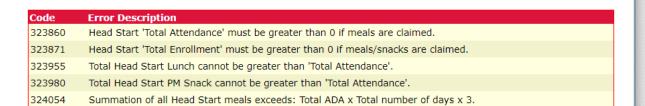


When the information is saved, the system will do edit checks for input errors. These errors may include entry errors such as invalid data for if you enter a greater number of eligible enrolled children, or greater number of operating days. The system checks for error severity that indicates whether an error is considered and Error or a Warning. Errors that appear in red must be corrected before the claim can be submitted. Warnings appearing in blue indicates an "out of the ordinary" data value. Please look over warnings and make sure claims are submitted correctly before submitting for payment. Warning errors do not need to be corrected prior to the claim submission.

-Click Correct Now

Here it shows examples of red errors and blue warnings. The red error will need to be corrected before you will be able to submit the claim. Check on the blue errors also just to make sure you entered the correct information.

Child & Adult Care Food Program Site Claim Report for November 2020



Child & Adult Care Food Program Claim Site List for July 2022

Code	Error Description
302	Upward adjusted claim cannot be submitted if received date is more than 60-days since last day of claim month/year.

	EB					
ode 3307	NSLP: Reduced Price Lunch	es Served cannot	exceed (Number o	f Children Approved for	Reduced Price Meals x	
.3307	Number Operating Days).	and the control	execes (Harriser o	- Ciliaren Approved for	The Fred A	
23398	NSLP: Number Operating D	ays cannot exceed	the Days of Open	ation calculated from th	e Site Application	
23432	SBP: Paid Breakfasts Serve Free Meals - Number of Chi					
23498	SBP: Number Operating Da	ys cannot exceed	the Days of Operal	tion calculated from the	Site Application	
Code	Warning Description					
23318	NSLP: Free Lunches Served is greater than (Number of Children Approved for Free Meals x Attendance Factor x Number Operating Days).					
23319	NSLP: Free Lunches Served	l equals (Number o	of Children Approv	ed for Free Meals x Nun	nber Operating Days).	
23328	NSLP: Reduced Price Lunch Attendance Factor x Number			f Children Approved for	Reduced Price Meals x	
23438	SBP: Paid Breakfasts Serve Free Meals - Number of Chi Days).					
Month/Ye Claimed	ar Adjustment Number	Date Received	Date Accepted	Date Processed	Reason Code	
Jan 2024	0	Heceived	Ассертси	110003300	Code	
sz. Numb	er of Children Approved for R	educed Price Meai	5:	5		
National :	School Lunch Program					
.1. Numb	er of Enrolled Children:			45		
.2. Numb	er Operating Days:			20		
.3. Reimb	ursable Lunches Served					
a. Free	e Lunches Served:			200		
b. Red	luced Price Lunches Served:			125		
c. Paid	Lunches Served:			350		
d. Tota	al Lunches Served (a + b + c):		675		
.4. Lunche	es Non-reimbursable:			0		
(e.g. ac	fults, senior citizens, child care, se	cond lunches)				
School Br	eakfast Program (Regu	lar Reimbursen	nent)			
31. Numb	er of Enrolled Children:			45		
2. Numb	er Operating Days:			20		
33. Reimb	ursable Breakfasts Served					
a. Free	e Breakfasts Served:			100		
b. Red	luced Price Breakfasts Served	1:		95		
c. Paid	I Breakfasts Served:			620		
	al Breakfasts Served (a + b +	+ c):		815		
d. Tota	ai breakfasts Served (a + b +	- c):				

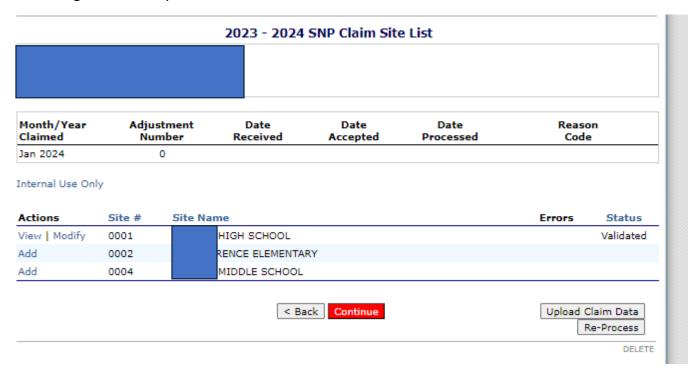
0

-Click **Continue** at the bottom.

d. Total Breakfasts Served (a + b + c):

B4. Breakfasts Non-reimbursable:
(e.g. adults, senior citizens, child care, second breakfasts)

On the right hand side you will see the claim status is Validated.



If you have more that one site, you will continue with instructions listed above until you have completed entering meals for all the approved sites. Once you have all the sites information entered:

-Click **Continue**

The system will show you the total meals served for each meal category with the federal rate and the Reimbursement Federal Amount. The Claim Reimbursement Total will be listed toward the bottom of the page.

School Nutrition Programs Claim Month Details for January 2024

Month/Year	Adjustment	Date	Date	Date	Reason	
Claimed	Number	Received	Accepted	Processed	Code	
Jan 2024	0					

Sponsor Totals

Meal Type	Meals/Supplements Served	Federal Rate	Reimbursement Federal Amount
National School Lunch Program			
Free	215	4.2500	913.75
Reduced	90	3.8500	346.50
Paid	550	0.4000	220.00
Total	855		1,480.25
Performance-Based Reimburser	ment (Lunch)		
Claimed	855	0.0800	68.40
Adjusted	0	0.0800	0.00
Total	855		68.40
School Breakfast Program			
Free	160	2.2800	364.80
Reduced	80	1.9800	158.40
Paid	680	0.3800	258.40
Total	920		781.60

Claim Reimbursement Total 2,330.25

Certification

By signing this report, I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the expenditures, disbursements and cash receipts are for the purposes and objectives set forth in the terms and conditions of the Federal award. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil or administrative penalties for fraud, false statements, false claims or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812).

< Back Submit For Payment

On the bottom of the screen, you will need to check the box under Certification.

-Click on Submit for Payment

	Cl		itrition Progran		
Month/Year Claimed	Adjustment Number	Date Received	Date Accepted	Date Processed	Reason Code
Jan 2024	0	01/24/2024	01/24/2024		Original
Confirmation I	Number: APJELD your January 20	24 Claim Subm	ulssion		
Thank you for	,	2	113310111		

This screen will appear showing you the confirmation number and who this email will be sent to. We recommend that the email be saved for verification that all information was accepted prior to the 60 day guidance.

-Click Finished

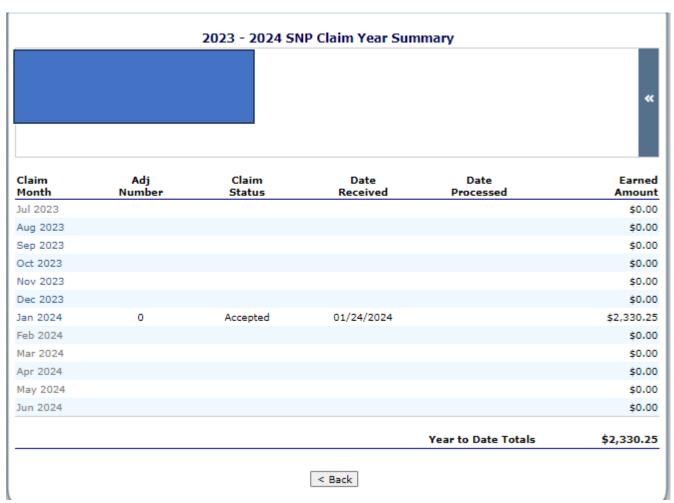
Here you will see the Claim month has been accepted with a date listed.



-Click Back

On the Claim Year Summary page, it will show "Accepted". That means your claim is ready to process. If it shows "Pending", that means you have not finished your claim and it will not be paid. Pending state means it is not completed and cannot be processed. If not caught in time, it can pass the 60 day deadline where the claim will no longer be valid for payment.

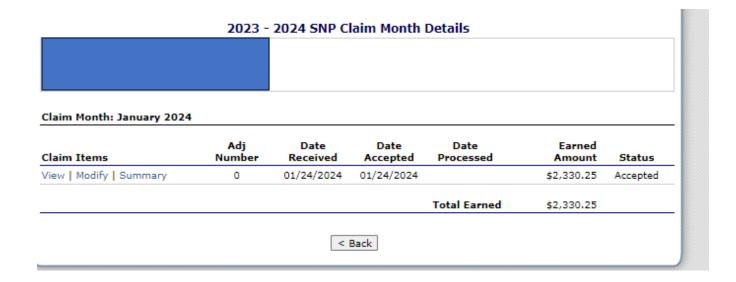
If you do not see "Accepted" go back into the claim and go through the steps to ensure every site has a validated status and then continue through by checking the certification box and submit for payment. Please make sure you submit your claims in a timely manner.



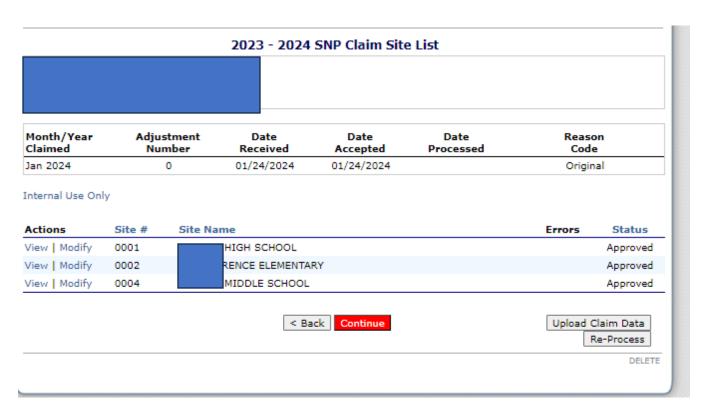
Modifying Unprocessed Claims

Claims can be modified as many times as necessary until the claim has been processed by the State for payment distribution.

From the Claims menu, select the claim you are modifying, under Claim Items, select Modify.



Select the Site you wish to modify by clicking on Modify under Actions. Update the information, Save, and Continue.



Check the Certification box at the bottom of the page and select the Submit for Payment button.

School Nutrition Programs Claim Month Details for January 2024

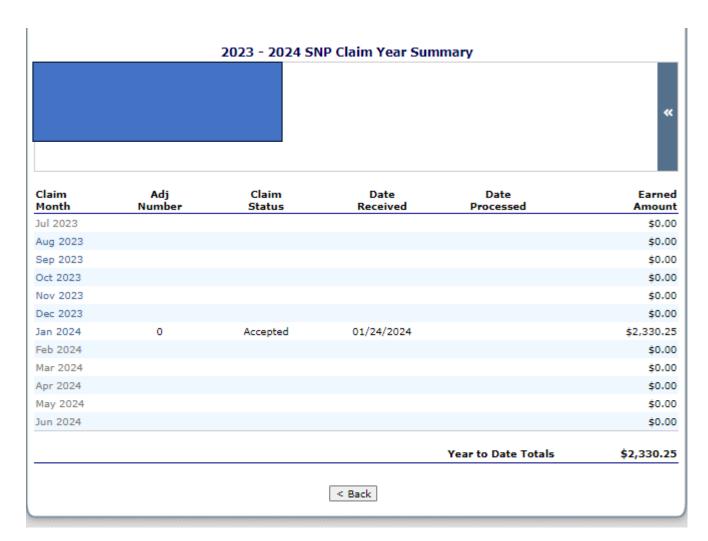
Month/Year Claimed	Adjustment Number	Date Received	Date Accepted	Date Processed	Reason Code
Jan 2024	0	01/24/2024			Original
Sponsor Totals					
Meal Type		Meals/Supplements Served		Federal Rate	Reimbursement Federal Amount
National School	Lunch Program				
Free		215		4.2500	913.75
Reduced		90		3.8500	346.50
Paid		550		0.4000	220.00
Total		855			1,480.25
Performance-Ba	sed Reimburseme	ent (Lunch)			
Claimed		855		0.0800	68.40
Adjusted		0		0.080.0	0.00
Total		855			68.40
School Breakfas	t Program				
Free		160		2.2800	364.80
Reduced		80		1.9800	158.40
Paid		680		0.3800	258.40
Total		920			781.60
Claim Reimburs	ement Total				2,330.25
Certification					
accurate, an the terms a the omission	d the expenditures nd conditions of the n of any material fa	, disbursements and ca Federal award. I am a ct, may subject me to o	sh receipts are f ware that any fa criminal, civil or a	that the report is true, or or the purposes and obj lse, fictitious, or fraudule administrative penalties 01 and Title 31, Sections	ectives set forth in ent information, or for fraud, false

You will receive your Claim Submission with a confirmation number and the email of where your email was sent. We recommend that the email be saved for verification that all information was accepted prior to the 60 day guidance.

	Cl		trition Progran		
	C.		ans for sundu	7 2021	
Month/Year Claimed	Adjustment Number	Date Received	Date Accepted	Date Processed	Reason Code
Jan 2024	0	01/24/2024	01/24/2024		Original
Confirmation N	lumber: ATDDXF	:			
Thank you for y	your January 20	24 Claim Subm	ission.		
	mation has been	sent to:	rsen@k12.s	d.us	

-Click Finished

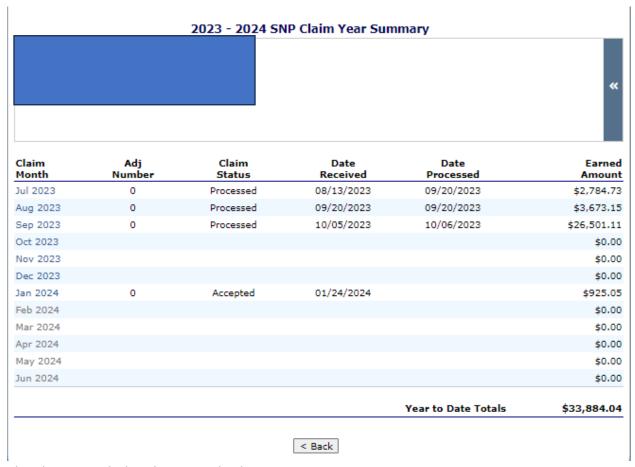
Make sure the Claim Status shows "Accepted".



Revise a Processed Claim

Claim revision resulting in a downward adjustment may be submitted at any time. Claim revisions resulting in an upward adjustment may be submitted if the date of submission is within the 60 day deadline of the last day of the original claim month. Revised claims must be re-processed by the State regardless of their original claim status.

From the Claims menu, select the Claim Month you wish to revise.

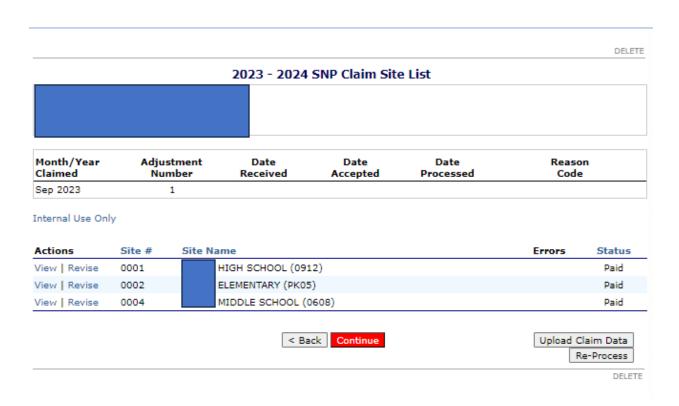


The claim month details screen displays.

-Click Add Revision.



Under Actions, select Revise to the left of the Site Name whose claim you wish to revise.



The Site Claim Report screen displays.

Month/Year Claimed	Adjustment Number	Date Received	Date Accepted		Date cessed	Reason Code
Sep 2023	1					
School Nutriti	ion Program Gener	al Information				
	Children Approved for			62	41.660000 %	
	Children Approved for			0	0.000000 %	
	ool Lunch Program			150		
	Enrolled Children:			150		
	erating Days:			18		
	le Lunches Served			937	CEP % 41.660000 %	
	ches Served: Price Lunches Served:			0	0.000000 %	
	thes Served:			1,313	58.340000 %	
	ches Served (a + b +	c).		2,250	100.000000 %	
4. Lunches No	-	c):		36		
	enior citizens, child care, s	econd lunches)		- 50		
School Breakf	fast Program (Seve	ere Need Reimburs	ement)			
	Enrolled Children:	Te Heed Heimburg		150		
N2. Number Op				18		
	le Breakfasts Served				CEP %	
	akfasts Served:			780	41.660000 %	
b. Reduced	Price Breakfasts Serve	ed:		0	0.000000 %	
c. Paid Brea	kfasts Served:			1,092	58.340000 %	
d. Total Bre	akfasts Served (a + b	+ c):		1,872	100.000000 %	
	Non-reimbursable: enior citizens, child care, s	econd breakfasts)		21		
Internal Use (Only					

Make the necessary changes to the claim.

Select **Save** and **Continue**.

The claim month screen displays. Review the information. To submit the revised claim, check the Certification box and select the Submit for Payment button.

School Nutrition Programs Claim Month Details for September 2023 Month/Year Adjustment Date Date Date Reason Claimed Number Received Code Accepted Processed Sep 2023 **Sponsor Totals** Meals/Supplements Federal Reimbursement Meal Type Served Rate Federal Amount National School Lunch Program Free 3,595 4.2500 15,278.75 Reduced 3.8500 0.00 Paid 0.4000 2,014.00 5,035 Total 8,630 17,292.75 Performance-Based Reimbursement (Lunch) Claimed 8,630 0.0800 690.40 Adjusted 0.0800 0.00 0 Total 690.40 8,630 School Breakfast Program 4,842.72 Free 2,124 2,2800 1.9800 0.00 Reduced 0 Paid 2,976 0.3800 1,130.88 Total 5,100 5,973.60 School Breakfast Program Severe Need Free 780 2.7300 2,129.40 Reduced 0 2.4300 0.00 Paid 1,092 0.3800 414.96 Total 1,872 2,544.36 Claim Reimbursement Total 26,501.11 Certification By signing this report, I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the expenditures, disbursements and cash receipts are for the purposes and objectives set forth in the terms and conditions of the Federal award. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil or administrative penalties for fraud, false statements, false claims or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812). Submit For Payment

-Click Finished.

Make sure the claim shows "Accepted". It will be processed with the next round of payments.

Viewing a Claim

From the Claim Year Summary, select the claim month, the claim month will display. Under Actions, select View to the left of the site name to view to only view the site meals information.

Viewing Claim Summary

The Claim for Reimbursement Summary allows the user to view a summary of the month's claim in an easy-to-read or print format. It shows total meals for all sites, plus the federal reimbursement rates and total claim reimbursement amount. This page will only show once the claim has been accepted or processed. No modification can be made from this page.

For site information, click on "Show Site Meal Details" at the bottom of the screen. This will show each site and all the claimed meals divided out by free, reduced and paid.

Deleting a Claim

If the sponsor has entered a claim in error and the claim has not been included in the batch payment process (i.e. the status of the claim shows processed) the claim can be deleted.

From the Claims menu, select the claim month, the claim month will display on the screen. Select View, and then select Delete at bottom right hand corner. The system transfers the user to the bottom of the screen and a warning message is displayed. Select the Delete button at the bottom of the page. Make sure your claim has been deleted by going back to the Claim Year Summary page to see if it is gone.

Claim for Reimbursement Due Dates and Important Information

Reimbursement rates for the program year are available on the CANS website. Claims for reimbursement are filed through the iCAN system. Please contact Child and Adult Nutrition Services at 605-773-3413 or DOE.SchoolLunch@state.sd.us if you have questions about claims or claim submission. You can find additional federal guidance on your program webpage. To receive reimbursement each sponsor agency will submit a monthly Claim for Reimbursement by the 10th day following the last day of the month covered by the claim month. If for some reason, you cannot submit claims by the due date, the sponsor agency has no later than 60 days from the end of the month served to file claims and receive reimbursement. Agencies have 60 days to file a revision if you find an error in the claim for reimbursement. Final Reimbursement Claim Submission Deadline – 60 Days Final claim for reimbursement shall be submitted in the iCAN system no later than 60 days following the last day of the full month covered by the claim. When the 60th day falls on a Saturday, Sunday, or Federal holiday, the claim is due on the next business day.

Claim Month	Due Date	(60 days) Final Deadline
July	Aug. 10	Sept. 29
August	Sept. 10	Oct. 30
September	Oct. 10	Nov. 29
October	Nov. 10	Dec. 30
November	Dec. 10	Jan. 29
December	Jan. 10	Mar. 1**
January	Feb. 10	April 1**
February	Mar. 10	April 29
March	April 10	May 30
April	May 10	June 29
May	June 10	July 30
June	July 10	Aug. 29

^{**}during a leap year, the due date is one day earlier

Effective October 2018:

Upward Revision When errors have been made on the original claim submitted, sponsors may submit a revision to that claim. Revised claims for an upward adjustment in reimbursement must be submitted within 60 days after the end of the claiming month (see Claim Due Dates chart above). Federal guidance can be found under 7 CFR 210.8(b)(1)(4), 215.10(b), 225.9(d)(6), and 226.10(e)

Effective April 2016:

Claims are due in the iCAN system on the 10th day following the claim month (e.g. September claim is due by October 10). Claims will be locked in "view only" on the next business day. If the 10th day falls on a weekend or holiday, claims are due by 8 AM CT on the following business day after the weekend or holiday, after 8 AM CT claims will be locked in "view only" until payment processing is complete.

<u>Four-day week schools:</u> Note that meals can be claimed only on days when classes are held that meet the state requirements for class time.