



Introduction to Hospitality, Tourism & Recreation

Career Cluster	Hospitality and Tourism
Course Code	16001
Prerequisite(s)	None
Credit	0.5
Program of Study and Sequence	Foundation Course – Introduction to Hospitality, Tourism and Recreation – Pathway Courses – Capstone Experience
Student Organization	Family, Career and Community Leaders of America (FCCLA), SkillsUSA
Coordinating Work-Based Learning	Youth Internships, Job Shadowing, Mentoring, Entrepreneurship, Service Learning, Workplace Tours, Apprenticeships
Industry Certifications	Occupational Safety Health Administration (OSHA)
Dual Credit or Dual Enrollment	None
Teacher Certification	Family and Consumer Sciences (FACS) Endorsement, FACS Education, Hospitality & Tourism Cluster Endorsement
Resources	SDMyLife, choosemyrestaurant.org, FCCLA Career Investigation STAR Event, onetonline.org

Course Description:

Introduction to Hospitality, Tourism and Recreation focuses on pathways and careers in the Hospitality and Tourism cluster. Students identify and compare their personal attributes with careers in this cluster. Students explore the professional behaviors, skills and abilities necessary for hospitality, tourism and recreation.

Program of Study Application

Introduction to Hospitality, Tourism and Recreation is a cluster course in the Hospitality and Tourism career cluster. A student would participate in a foundation course prior to participation in this course. Introduction to Hospitality and Tourism prepares a student to participate in pathway courses in any of the Hospitality and Tourism pathways: restaurant and food services; lodging; recreation, travel and tourism.

Course Standards

IHT 1 Students will identify career pathways within the hospitality, tourism and recreation industry.

Level 1: Recall & Reproduction	IHT 1.2 Describe workplace skills necessary to be successful in the hospitality and tourism industry	Onetonline.org			
--------------------------------------	--	----------------	--	--	--

Notes

IHT 2 Students will examine safety, security and environmental issues related to the hospitality, tourism and recreation industry.

Level 1: Recall & Reproduction	IHT 2.2 Identify industry standards which comply with safety policies and procedures	
--------------------------------------	--	--

Notes

IHT 3 Students will summarize concepts of customer service.

<i>Webb Level</i>	<i>Sub-indicator</i>	<i>Integrated Content</i>
Level 2: Skill/Concept	IHT 3.1 Evaluate the impact customer relations has on success in the hospitality, tourism and recreation industry	
Level 2: Skill/Concept	IHT 3.2 Distinguish customer service processes to meet customer expectations	

Notes

IHT 4 Students will discuss ethical and legal responsibilities of hospitality and tourism businesses.

<i>Webb Level</i>	<i>Sub-indicator</i>	<i>Integrated Content</i>
Level 2: Skill/Concept	IHT 4.1 Discuss issues related to confidentiality and ethics in the hospitality, tourism and recreation industry	
Level 2: Skill/Concept	IHT 4.2 Describe legal rights and responsibilities of hospitality, tourism and recreation employees and guests	

Notes

IHT 5 Students will demonstrate skills and practices required for careers in hospitality, tourism and recreation industry.

<i>Webb Level</i>	<i>Sub-indicator</i>	<i>Integrated Content</i>
Level 2: Skill/Concept	IHT 5.1 Apply practices and skills involved in lodging occupations; e.g. safety, security, ethics, and customer service	
Level 2: Skill/Concept	IHT 5.2 Apply practices and skills for recreation, travel and tourism services; e.g. safety; security; ethics, and customer service	
Level 2: Skill/Concept	IHT 5.3 Apply practices and skills involved in the restaurant and food service industry, e.g. safety, security, ethics, and customer service	

Notes